



Our voices | Ō mātou reo Programme

Time	Session	Speaker/facilitator
8:30 am	Registration opens	All
9:20 am	Mihi whakatau	Ngāti Pāoa
9:45 am	Welcome and housekeeping	Brian Sagala QSM
9:55 am	Opening address: Te Tāhū Hauora Health Quality & Safety Commission	Dr Peter Jansen
10:10 am	Ō mātou reo: Consumer and whānau voice panel discussion Panel discussion on how consumer and whānau voice is shaping our health system.	Panel facilitated by Brian Sagala QSM Panel members: Jaden Hura-White Tofilau Bernadette Pereira Zechariah Reuelu Delphina Soti Toni Trinick-Pritchard Edna Tu'itupou-Havea
10:50 am	Knowing your rights Overview of the Code of Health and Disability Services Consumers' Rights	Morag McDowell, Health and Disability Commissioner
11:10 am	Morning break	

Time	Session	Speaker/facilitator
11:30 am	Code of expectations Overview of the code of expectations for health entities' engagements with consumers and whānau	Deon York
11:40 am	Applying the code of expectations: How are we going and how you can help Interactive Q&A session on how health entities who must apply the code of expectations are progressing	Facilitated by Brian Sagala QSM Panels members: Sam Cliffe, New Zealand Blood Service Dr Peter Jansen, Te Tāhū Hauora Dr David Hughes, Pharmac Hector Matthews, Health New Zealand - Te Whatu Ora
12:40 pm	Morning summary	Brian Sagala QSM
12:50 pm	Lunch break	
	Break-out sessions (choose two options) <ul style="list-style-type: none"> • After lunch break are the workshops. • Please make your way to one of the workshops for session one and a different workshop for session two. 	
1:50 pm	BREAKOUT SESSION ONE Please head to one of the concurrent breakout workshops	

Time	Session	Speaker/facilitator
	<p>Digital health equity: What is it and how can you help? (Banquet room 1)</p> <p>Development and use of digital technologies to improve health offer promise and opportunity for our communities, but only if access is equitable. At this workshop you can contribute to a paper on digital health equity, following an ‘unconferencing’ style. The important themes and messages for the paper will be developed by the group and inform the work of the Digital Health Equity Network that sits within the Telehealth Leadership Group.</p>	<p>Dr Amio Matenga Ikihele, Moana Connect Dr Ruth Large, Telehealth NZ Introduced by LJ Apaipo</p>
	<p>Honouring our stories (workshop for consumers) (Banquet room 2)</p> <p>This workshop is for consumers and whānau who are new to being involved in improving health services. Learn about opportunities to bring your voice to these improvements and preparing to share your lived experience safely and effectively in different settings.</p>	<p>Te Tāhū Hauora consumer and whānau engagement team: DJ Adams, Anne Buckley and Lauagaia Cat Jeffries</p>
	<p>How whānau voice can drive improvements (Conference rooms 2 and 3)</p> <p>Introducing the new Health New Zealand – Te Whatu Ora Consumer Engagement and Whānau Voice team from Service Improvement and Innovation with kōrero from the General Manager Communities, National Lead PREMS, PROMS and Insights, and National Lead Rainbow Communities, who will give you an overview of their priorities and how their lived experience will influence their mahi.</p>	<p>Health New Zealand consumer engagement and whānau voice team: Akira Le Fevre, Suzanne Corcoran, Laura Ellis</p>
	<p>Reframing disability in health (Exhibition room)</p>	<p>Rachel Nobel MNZM and Leo Goldie-Anderson, introduced by Jonathan Tautari</p>

Time	Session	Speaker/facilitator
	<p>Aotearoa New Zealand's health system does not always work for disabled individuals. Health New Zealand prioritises them in the Te Pae Tata plan. This workshop introduces the Disability Capability Framework to help you assess the strengths and areas needing improvement for your organisation to be equitable for disabled people.</p>	
2:50 pm	Afternoon tea break and moving rooms - Room TBC (30 minutes)	
3:20 pm	<p>BREAKOUT SESSION TWO Please head to one of the concurrent breakout workshops</p>	
	<p>Digital health equity: What is it and how can you help? (Banquet room 1)</p> <p>Development and use of digital technologies to improve health offer promise and opportunity for our communities, but only if access is equitable. At this workshop you can contribute to a paper on digital health equity, following an 'unconferencing' style. The important themes and messages for the paper will be developed by the group and inform the work of the Digital Health Equity Network that sits within the Telehealth Leadership Group.</p>	<p>Dr Amio Matenga Ikihele, Moana Connect Dr Ruth Large, Telehealth NZ Introduced by LJ Apaipo</p>
	<p>Honouring our stories (workshop for consumers) (Banquet room 2)</p> <p>This workshop is for consumers and whānau who are new to being involved in improving health services. Learn about opportunities to bring your voice to these improvements and preparing to share your lived experience safely and effectively in different settings.</p>	<p>Te Tāhū Hauora consumer and whānau engagement team: DJ Adams, Anne Buckley and Lauagaia Cat Jeffries</p>
	<p>How whānau voice can drive improvements</p>	<p>Health New Zealand consumer engagement and whānau voice team:</p>

Time	Session	Speaker/facilitator
	<p>(Conference rooms 2 and 3)</p> <p>Introducing the new Health New Zealand - Te Whatu Ora Consumer Engagement and Whānau Voice team from Service Improvement and Innovation with kōrero from the General Manager Communities, National Lead PREMS, PROMS and Insights, and National Lead Rainbow Communities, who will give you an overview of their priorities and how their lived experience will influence their mahi.</p>	Akira Le Fevre, Suzanne Corcoran, Laura Ellis
	<p>Reframing disability in health (Exhibition room)</p> <p>Aotearoa New Zealand's health system does not always work for disabled individuals. Health New Zealand prioritises them in the Te Pae Tata plan. This workshop introduces the Disability Capability Framework to help you assess the strengths and areas needing improvement for your organisation to be equitable for disabled people.</p>	Rachel Nobel MNZM and Leo Goldie-Anderson, introduced by Jonathan Tautari
4:20 pm	Moving back to the auditorium	
4:30 pm	Summary and closing remarks	Facilitated by Brian Sagala QSM
4:50 pm	Karakia whakamutunga and mihi	Doug Edwards
5:00 pm	Our voices Ō mātou reo 2024 conference ends	