

Is the quality and safety agenda stalling?

An Open Forum with Professor Mary Dixon-Woods

WHEN

21 August 2019
9am-4.30pm



Professor Mary Dixon-Woods

A fellow of the Academy of Social Sciences, the Academy of Medical Sciences, and the Royal College of Physicians, Mary Dixon-Woods is Director of THIS Institute and The Health Foundation Professor of Healthcare Improvement Studies in the Department of Public Health and Primary Care at the University of Cambridge and Professorial Fellow at Homerton College.

Mary leads a programme of research focused on healthcare improvement, healthcare ethics, and methodological innovation in studying healthcare.

She is Co-Editor-in-Chief of *BMJ Quality and Safety*. She served on the National Advisory Group on the Safety of Patients in England, which produced the Berwick report in 2013. She also served on the review of information technology in the NHS led by Professor Bob Wachter, which reported in 2016.

Mary was the Harveian Orator for the Royal College of Physicians in 2018, the 500th anniversary of the College's founding.

WHERE

Michael Fowler Centre, Wellington

REGISTER

<http://bit.ly/MDWForum>

Challenges in providing consistently high-quality, safe care are common to health systems worldwide.

Many disease areas have seen steady improvement over time and the safety and outcomes of most surgical procedures have improved. However, in other ways quality has stalled. Variations in intervention rates, outcomes and evidence-based practices remain and have proven remarkably difficult to change. Some indicators show worsening performance in areas such as access and equity.

Quality improvement science has been viewed as a way of addressing many of these challenges by enabling the delivery of better efficiency, value, consistency and experience of care.

It is now almost 20 years since Don Berwick visited New Zealand to participate in the launch of our initial national quality improvement strategy. Despite a steady increase in knowledge of quality improvement science and patient safety methods and tools, we continue to face many of the same challenges. Our improvements are often slow to implement and become embedded.

This *Open Forum* asks:

- has the urgency gone out of the local and national quality agenda?
- why is quality improvement not happening fast enough?
- what needs to happen to address these challenges and quicken the pace?

REGISTRATION

\$180 + GST

EARLYBIRD (UNTIL 31 MAY 2019)

\$250 + GST

STANDARD (1 JUNE - 21 AUGUST 2019)

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Draft programme

TIME	SESSION
8.15am	Registration opens
9.00am	Mihi whakatau Peter Jackson, Te Āti Awa
9.10am	Welcome from the Commission Chair, Health Quality & Safety Commission
9.20am	Getting better at getting better: international evidence on improving quality and safety in health care Professor Mary Dixon-Woods FAcSS FMedSci FRCP Director, THIS Institute The Health Foundation Professor of Healthcare Improvement Studies Professorial Fellow, Homerton College NIHR Senior Investigator Co-Editor-in-Chief, <i>BMJ Quality and Safety</i>
10.30am	Morning tea
11.00am	Session TBC
11.30am	Session TBC
12.00pm	Session TBC
12.30pm	Lunch
	The state of quality and patient safety culture in New Zealand
1.15pm	Has clinical governance development progressed in New Zealand? Findings from the 2017 national survey Professor Robin Gauld Pro-vice-chancellor and Dean, Otago Business School, and co-director, Centre for Health Systems and Technology, University of Otago
1.45pm	Moving the culture in operating theatres from check lists to team communication Ian Civil Safe surgery expert advisory group member, Health Quality & Safety Commission
2.15pm	Consumer experience of quality and safety culture Speaker TBC
2.45pm	Afternoon tea
3.15pm	What to do about culture to improve quality and safety Professor Mary Dixon-Woods
4.00pm	Q&A
4.15pm	Wrap-up Poroporoaki
4.30pm	Forum ends