



Ō Mātou Reo: Our Voices 2025

Thursday 30 October 8.00 – 5.00

Tākina Wellington Convention and Exhibition Centre

Time	Session	Presenter
8.00 am	Registration opens	
9.00 am	Mihi whakatau	Mana Whenua, Te Āti Awa
9.30 am	Welcome and housekeeping	Arrun Soma, Master of Ceremonies
9.40 am	Welcome video from the Minister of Health	Hon Simeon Brown
9.45 am	Opening address	Rae Lamb, Chair of the Board, Health Quality and Safety Commission Te Tāhū Hauora
9.55 am	Keynote speaker	Sir Ashley Bloomfield
10.40 am	Morning tea (30 minutes)	
11.10 am	He Oranga Pumau Tanya Filia had a successful career in education when a serious illness forced her into early retirement. When doctors gave her just months to live, she turned to te ao Māori, rongoā Māori, and the principles of te Whare Tapa Whā. Tanya shares her Hokianga story - an ongoing journey to wellness - a journey that she hopes will influence legislative change to the health system.	Tanya Filia

11.45 am	Tāpiri Mai Tāpiri Mai is a whānau-centred distance health project. It is co-designed with communities on Matakana and Motiti Island to overcome geographic and systemic barriers to healthcare, supporting equity and wellbeing for these communities. Tāpiri Mai prioritises culturally responsive care, building strong relationships across whānau, clinicians, and providers, and integrates technology with a deep understanding of local needs.	Moira Lomas Hera Murray
12.20	Lunch (55 minutes)	
Workshop stream one:		
1.15 - 1.55pm	Young voices panel This panel session will involve rangatahi and youth perspectives to discuss the importance of young voices within the health system. There will be a discussion about how the sector can engage with young people and implement the Code of expectations for health providers’ engagement with consumers and whānau.	Natasha Astill Stanley King Eden Li Kim Pollock Facilitated by Josh McMillan
1.55 - 2.25pm	Whaikaha discussion This session will cover good practice for engaging with disabled people, tāngata whaikaha Māori, Tūri Māori and their whānau.	Geneva Hakaraia-Tino Kerrie Morgan Kellye Bensley
2.25 - 2.55pm	The Code of expectations: adoption and the SURE framework This session provides insights for the adoption of the Code of expectations for health entities’ engagement with	DJ Adams, Senior Consumer Advisor, Health Quality and Safety Commission Te Tāhū Hauora

	consumers and whānau, and the SURE framework as a tool for measuring and planning consumer engagement activities. We will share examples from health service providers across primary, community, hospital and specialist care.	Carlton Irving, Director Māori Health and Consumer at the Health Quality and Safety Commission Te Tāhū Hauora
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Workshop stream two:

1.15 - 1.55pm	Listening to our communities – model of consumer-focussed storytelling regarding gout diagnosis/medication This session is about consumer-focussed storytelling, co-design and listening to communities and whānau.	Zechariah Reuelu Cherie Seamark
1.55 - 2.25pm	Marae based clinics – a sustainable, whānau focused approach to empowering equity Te Whare Hauora o Mangatoatoa Paa is a whānau-led, marae-based clinic near Kihikihi that exemplifies how culturally grounded care can address persistent health inequities for Māori. Since its pilot in 2022, the clinic has grown into a weekly service supported by Te Awamutu and Mahoe Medical Centres, offering free health and wellbeing services in a familiar, kaupapa Māori setting. In 2024 alone, it served 827 whānau—96% of whom were Māori—with services ranging from diabetes reviews to immunisations. The model has proven effective in building trust, improving access, and reconnecting whānau with primary care. The marae is now exploring expansion into preventative services like nutrition and movement.	Justin Butcher

2.25 - 2.55pm	Getting back on track - process and resolution in a research project exploring ‘codesign’ and lived experience Forming strong relationships and agreeing on shared values at the start of a project can help navigate challenging periods. The presenters will describe a collaborative research project on the design and delivery of mental health care in te Wai Pounamu South Island, and the processes they used when an event challenged agreed values.	Kaaren Mathias Martin Burke
3.00 pm	Afternoon tea (35 minutes)	
3.35pm	Health agency panel This session will focus on the theme of ‘Future of health’, with a particular emphasis on the positive implementation of the Code of expectations. Panellists will offer insights into how their organisations are embedding consumer and whānau engagement into their work and what this means for the future of health in New Zealand.	Sarah Jackson, National Chief, Quality & Patient safety, Health New Zealand Te Whatu Ora Norma Lane, Clinical Governance Development manager, New Zealand Blood Service Dr Nicola Ngawati, Director Equity and Engagement, Pharmac Rose Wall, Deputy Commissioner Disability, Health and Disability Commissioner Carlton Irving, Director of Māori Health and Consumer, Health Quality and Safety Commission Te Tāhū Hauora Ronelle Baker, Kaihautū Chief Advisor Māori, Whaikaha Ministry of Disabled People
4.15pm	Keynote speaker	Dave Letele
4.50pm	Closing remarks	Sunny Collings, Chief Executive, Health Quality

		and Safety Commission Te Tāhū Hauora
5.00 pm	Karakia and close	