



Northland Health Consumer Council Selection criteria to be used at interview

Communication:

5	Extremely able to put their view across to others clearly
4	Well able to put their view across to others clearly
3	Easily understand, not well ordered
2	Limited conversation, short replies
1	Difficult to understand

Team/listening skills:

5	Very attentive listener who appropriately conveyed interest in other's views and supported other group members to be heard if necessary
4	Very attentive listener with non-verbal indicators of interest
3	Listened well but not necessarily conveying interest
2	Some non-verbal signs of a lack of attention to speaker
1	Interrupted speaker/s

Response to brief:

5	Showed had closely read the Visitor Policy, considered it and provided a clear critique from a consumer perspective taking into account organization issues
4	Showed had closely read the Visitor Policy and shared some views on possible changes
3	Showed had read the Visitor Policy but had not formed a particular view on it
2	Had read some of the Visitor Policy and did not have a particular view on it
1	Did not appear to have read the Visitor Policy

Interests:

5	Particular insights into health service issues & considerable personal experience of services & experience with/endorsement from consumer network/s.
4	Particular insights into health service issues & considerable personal experience of services. Some knowledge of consumer networks..
3	Personal experience of health services, without established links to consumer network/s.
2	Networks with a number community groups (not specifically health groups) no particular area of health interest or experience with services.
1	No particular health interests noted, no community involvement and no experience with services.

<p>Nominated by an organisation:</p> <p>Yes <input type="checkbox"/></p> <p>No <input type="checkbox"/></p>	<p>Comments:</p>
<p>Score: /20</p>	