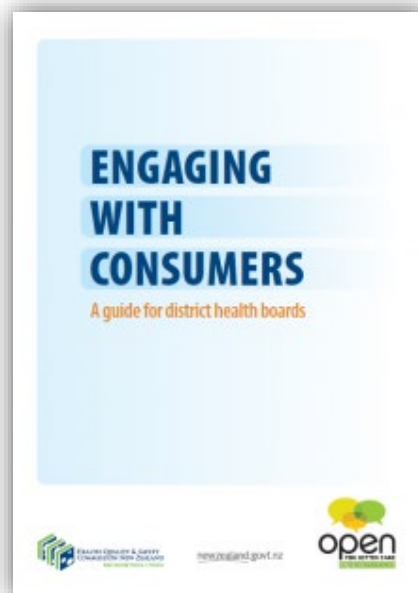


Health consumer councils

Support for developing your consumer council

- The Commission's publication [*Engaging with consumers: A guide for district health boards*](#), contains a wealth of information aimed at supporting DHBs to increase and improve its consumer engagement.
- Additional reading and useful links are also available [here](#).
- [*Progressing consumer engagement in primary care*](#) is a resource which aims to support primary care providers, alliances and primary health organisations (PHOs) to progress consumer engagement in primary care. It offers context, tools and examples for primary care providers, alliances and PHOs to consider.
- A list of contact (as at December 2019) for DHB consumer councils can be found below.
- Partners in Care, the Commission's consumer engagement team, can be contacted [here](#).



Contacts at DHB consumer councils (as at July 2021)

Northland DHB - Kim Doble (Patient Safety & Quality Improvement)
kim.doble@northlanddhb.org.nz

Waitemata DHB - DJ Adams (Chair, Consumer Council)
djmichael21@me.com

Auckland DHB - Vanessa Duthie (Māori Patient & Whānau Experience)
vanessad5@adhb.govt.nz

Counties-Manukau Health - Susan Frear (Patient & Whānau Care Advisor)
Susan.Frear@middlemore.co.nz

Bay of Plenty - Averil Boon (Programme Manager, Quality & Patient Safety)
consumercouncil@bopdhb.govt.nz

Waikato DHB - Christine Chandler (Team Leader, Consumer Engagement)
consumercouncil@waikatodhb.health.nz

Lakes DHB - Karen Evison (Director, Strategy, Planning and Funding)
karen.evison@lakesdhb.govt.nz

Hauora Tairāwhiti - Niki Dever (Clinical Care Manager - Women, Children & Youth)
nicki.dever@tdh.org.nz

Hawkes Bay DHB – (no contact listed). Please contact the DHB.

Taranaki DHB - Jake Mills (Consumer Engagement Advisor)
Jacob.Mills@tdhb.org.nz

Whanganui DHB – Frank Bristol (co-Chair Te Pukaea (consumer group))
frank@balance.org.nz

MidCentral DHB - Jodie Hickey (Administrator, Consumer Council)
Jodie.Hickey@midcentraldhb.govt.nz

Capital & Coast DHB – Consumer Advisory group - Laura Ellis (Consumer Engagement Manager)
voice@ccdhb.org.nz

Wairarapa DHB - Linda Penlington (Chair, Consumer Council)
lpenlington@gmail.com

Hutt Valley DHB - Prabha Ravi (Chair, Consumer Council)
prabharavi@gmail.com

Nelson-Marlborough DHB – Jo Moon (Improvement Facilitator - Consumer Engagement)
Jo.Moon@nmdhb.govt.nz

West Coast DHB - Russ Aiton (Chair, Consumer Council)
consumer.council@wcdhb.health.nz

Canterbury DHB - Lara Williams (Administrator, Consumer Council)
consumercouncil@cdhb.health.nz

South Canterbury DHB – Barb Gilchrist (Quality & Risk Coordinator)
consumercouncil@scdhb.health.nz

Southern DHB – Karen Browne (Chair, Community Health Council and WellSouth)
kadee18@xtra.co.nz