
Chair: Rowena Lewis
Members: Martine Abel-Williamson, Frank Bristol
In attendance: Dr Chris Walsh, Deon York, Dez McCormack (Partners in Care team)
Apologies: Muriel Tunoho

The meeting commenced at 10am.

1. Welcome and karakia

Rowena welcomed the group and Deon opened with a karakia.

2.1 Previous minutes

Previous minutes were accepted as a true and accurate record. Frank's additions were noted and discussed.

2.1 Action items

Action items were discussed and updated. (See list at end of minutes.)

No response to request for Disabled People's Organisation's (DPO) Coalition template. Dez to send acknowledgement email back to Martine who will follow-up.

2.1 Interests register

Additions for Martine noted and updated.

3. Partners in Care update and deliverables

Deon outlined some of the activities that the team have been involved with since the last meeting.

- The consumer network met on 9 September. A vacancy was filled by DJ Adams, who is also deputy chair of the Waitemātā consumer council. We have one more vacancy to fill and there are two possibilities for that.
- On 11 September Chris and Deon met with the MidCentral consumer council by Zoom, mainly to discuss the consumer engagement quality and safety marker (QSM).
- In the weeks beginning 7 and 14 September, the first face-to-face workshops for co-design took place in Auckland, Wellington, Hastings and Tauranga. These are the workshops which form part of the co-design programme in primary care. Due to pressures on primary care and other factors, some teams have pulled out. We are re-directing a portion of the contract to some of Dr Lynne Maher's time to assist us in the planning of an online co-design resource for the sector.

- Janice and Deon met with Catherine Marshall who is contracting at the Ministry of Health. One of her tasks was to find consumer representation on an internal COVID-19 group which meets weekly. Martine and Bernadette Pereira will be on this group.
- Chris and Deon met with consumers and staff at Dunedin, West Coast and South Canterbury DHBs to talk about the consumer engagement QSM.
- Deon and Chris met with Ginny Abernathy of the Stroke Foundation to discuss the foundation's consumer membership.
- Chris has been attending meetings about the credentialing framework for surgical mesh facilitated through the Ministry of Health.
- The team continues with internal meetings to support Commission programmes and provide input to new and existing work (of note is the new group on Pacific equity and Māori quality improvement framework)
- We continue to support and lead the rainbow work in the Commission and have a forum planned for 2022. We are seeking a partnership with the Ministry of Health.
- Accessibility charter work is ongoing.
- Ehlers-Danlos Syndrome video follow up continues.

Frank asked about the health and disability standards review for Pacifica. It only centres on mental health and not any wider disability issues. The Commission is involved in a range of reviews. The Commission is setting up a Pacifica equity group and the Window on Pacific health is coming out next year.

Submissions for the health and disability standards are open until 13 Jan 2021. Dez will send around the review to the group and Rowena requested any feedback by close of business this coming Monday as to whether members think a submission by CAG to the review is warranted. <https://www.health.govt.nz/our-work/regulation-health-and-disability-system/certification-health-care-services/services-standards/health-and-disability-services-standards-review>

4. Members' environmental scan

Rowena

- The consumer advisory group will send a letter of thanks to Iwona and Carmela (Rowena to sign), senior Commission staff who have recently resigned.
 - Iwona: strong lens on consumers and equity (recording)
 - Carmela: focus on primary care and aged residential care.
- Rowena gave feedback on the Perioperative Mortality Review Committee report at the board hui. Draft changed a bit and recommendations to the coroner were removed.
- The COVID response survey was discussed and difficulty for some with access to the patient portals. More action needed in response to survey results particularly the patient portal.
- Te Aho o Te Kahu (Cancer Control Agency) has appointed a consumer for their board.

Frank

- Feedback on Mental Health and Addiction (MHA) Act Guidelines finished at the end of September. Frank will circulate the link.

- The new Mental Health and Wellbeing Commission will be part of a new landscape with implementation of the Heather Simpson report.
 - There is a peer support group meeting every six weeks.
 - Mental health services continue to be under pressure. Funded bed numbers are under pressure.
 - More acute beds to become available in MidCentral and Tairāwhiti.
- Frank looking forward to Chris and Deon's visit to the consumer council in Whanganui next week. Council was disestablished after an equity-focused review. A new council will be set-up.

(Frank's written environmental scan)

- MHA Act Guidelines review: new guidelines were published in September 2020. The revised guidelines are published as two documents: human rights document and a technical guidelines document: <https://www.health.govt.nz/publication/human-rights-and-mental-health-compulsory-assessment-and-treatment-act-1992>.
- Attended the Ministry of Health's MHA Lived Experience Knowledge Exchange Network meeting by Zoom. Facilitated by "People at the Centre" team in the deputy director-general's MHA office at the Ministry of Health. No meeting this month.
- Some frustration emerging about lack of progress against He Ara Oranga. Of the \$1.9 billion promised in the Wellbeing Budget it appears little has happened other than limited expenditure on expanding access and choice.
- The National MHA Knowledge Exchange Network being built by Te Pou has three focus areas:
 - COVID-19 psychosocial response
 - equity
 - access and choice.
- A MHA Peer Support Services Leadership group has formed and meets monthly discussing how peer roles can be better supported.
- MHA secondary services remain under pressure.
- Review of Nationwide Sector Standards happening with feedback due January 2021: <https://www.health.govt.nz/our-work/regulation-health-and-disability-system/certification-health-care-services/services-standards/health-and-disability-services-standards-review>.

Martine

- Has been sending regular updates via email.
- Critical care review still on-going. This is linked with the patient deterioration work the Commission is doing.
- Participated in a Ministry of Health COVID-related group and took a survey on how to receive COVID info.

5. Terms of reference feedback from Jen Margaret

There was no further feedback on the terms of reference. Partners in Care are meeting with the Māori health outcomes team next month to discuss Jen's suggestions.

6. Preparation for November board meeting

The group discussed sending a brief paper prior to the meeting, to introduce the group and what our involvement is, so we make the most of our limited time.

Notes for discussion:

- The Simpson review and emphasis on involvement of consumers/family/whānau:
 - More detail is needed about how to implement the review; it doesn't say the consumer should be involved every step of the way to drive change.
 - There is disappointment in the paper from a disability viewpoint.
 - It would be a backward step in disability if implemented as it is defined now.
 - "How to" question is the main issue in getting the groups involved at a consumer level.
 - Concerned that it doesn't go far enough to cover consumer involvement and we need evidence that consumers will be involved at all levels.
- What influence does the board have to endorse DHB's setting money and resources aside for consumer engagement eg, in DHB annual plans.
- Reminder that consumers have lived experience. They are an asset to call on.
- The consumer advisory group is interested in analysing the fine detail in reports but recommendations need to be monitored more.
- Want the Board to do something about the 'how' of consumer engagement.
- We need to professionalise consumerism and value consumers for their input in monetary form. Payments to consumers need to be made properly, not by giving vouchers. This should be standardised across DHBs.
- Need a broad statement for all health providers to provide funding to consumers.
- Rowena to give bullet points of questions to pose to the board, discuss with Chris then distribute to the advisory group for comment.

7. Critical issues for focus at a strategic level – 2021 onwards

This item was covered off under item 6.

8. Discuss further work in the disability area (see item 6 from minutes 9 July) Item carried over

- Previous items were discussed and Chris updated were we were at.
- Chris to talk to Janice to follow-up on adverse events.

9. Other business

- Local consumer council chairs are interested in setting up a national consumer council group. Will wait to see how this develops.
- Meetings for next year will be set once board hui dates are known. Preference for zoom – but one in person with Te Rōpū as per the advisory group terms of reference.

10. Meeting closed

Chris closed the meeting at 12pm with a karakia.

Next hui: To be advised. There will be out-of-session papers before the November board in-person hui.

Actions list

Date	Action	Responsibility
27 June 2019	(brought forward from previous actions) Attendance by the Commission at a DPO Coalition hui to be requested.	Email sent 10 July requesting template to attend hui. (27/8 update) No response and Martine will follow-up. 5 Nov – emailed Martine with acknowledgement from Julian Inch. Martine to follow up for template again.
9 September 2020	Review or capture interviews from participants in the November Te Tiriti workshop that reflect and report on learnings	Carry forward until after Nov workshop.
9 September 2020	Draft board paper for next CAG hui with proposed changes to the terms of reference	Update 27/8. Paper pulled. More work around Clause 4 Te Tiriti o Waitangi and a disability lens. Dez to amend Board paper with suggested changes. Martine to look at disability angle. 5 Nov. PIC have feedback from Jen Margaret to discuss with MHO early next month.
5 November 2020	Rowena to give bullet points of questions to pose to the board and send to all members.	Rowena/Dez
5 November 2020	Frank will circulate the link to the new Mental Health and Addiction Act Guidelines	Frank
5 November 2020	Item 8. Chris will take the points previous raised to discuss with Janice – particularly adverse events.	Chris