
Chair: Rowena Lewis
Members: Frank Bristol (in person)
In attendance: Dr Chris Walsh, Deon York, Dez McCormack (Partners in Care team)
Apology: Muriel Tunoho
Guest: Martine Abel-Williamson

The meeting commenced at 9.37am

1. Welcome & karakia

Rowena welcomed the group and Deon opened with a karakia.

2.1.1 Previous minutes

Frank had one amendment – for the comment around funded beds, replace “numbers are down again” with “under pressure” Otherwise previous minutes were accepted as a true and accurate record. Although no quorum for hui, Muriel had read the hui papers and was happy with everything.

2.1.2 Action items

Action items were discussed and updated. (See list at end of minutes.)

No response to our request to the DPO coalition for their template to attend a hui. Dez to follow-up with Julian Inch from the DPO coalition again. Frank provided a mobile number for contact. It is important we meet with them around the disability work we are doing.

Post Treaty workshop: it was decided not to conduct interviews as previously suggested. However an evaluation summary of the written feedback has been sent to members.

Changes to the body of the Terms of Reference (TOR) incorporating Te Tiriti o Waitangi were accepted however more work is required on a suitable name for the group. Dez to follow-up.

All other items have been actioned.

2.1.3 Interests register

Updated to remove Martine.

Rowena asked where were at with Martine’s replacement. Martine has been asked for recommendations. This is discussed in a later item with Martine. Any replacement needs to have a disability to sit on the CAG and the network.

Frank suggested Sir Robert Martin. (Chair’s a disabilities committee at United Nations).

We will get 2-3 names and bring to CAG for endorsement before the board. Perhaps a zoom with potential applicants. Someone from South Island would be good. Sports people in wheelchairs who have done some advocacy work; knows DHB's etc.

3. Partners in Care (PIC) update and deliverables

Deon outlined some of the activities that the team have been involved with since the last CAG meeting.

We had the 2-day Te Tiriti workshop CAG & Network members.

Chris/Deon visited New Plymouth DHB to discuss the QSM. They are quite enthusiastic about this work. Met with Jacob Mills the Consumer Engagement Advisor and several other key staff involved in the QSM.

Chris and Deon attended the Telehealth leadership group which covers digital health in general. Still learning how the commission might fit in. More listening and learning about what is happening this space at the moment.

They also went to Whanagnui DHB re QSM and meet various staff involved in the QSM along with meeting Frank.

Budget – everything is on track. No additional money.

PIC had a full day planning what we are doing in the remainder of this year and beyond. There will be a refresh of the health literacy doc this FY.

Co-design continues but COVID 19 has made it difficult for some teams and some have withdrawn from the project. However we will still have projects to publish. Remaining workshops are this month.

Also updating the 'Lets Plan' resource by end of June.

We will achieve all we said we would but with reduced case studies for co-design.

Extended ELT have a planning day on 15th for all programmes to discuss their work for next year. This will also identify where cohesion with various programmes may work.

They will discuss the commissions response to the Heather Simpson report. There is mention of a peak body – a national consumer group, which has been tried in past but didn't succeed at the time. This continues to be a discussion point; to have some kind of consumer leadership group. This would be a big piece of work.

The Consumer Health Forum virtual summit is in March and CAG & the network have been offered complimentary registration. Lynne Maher/Chris and Deon working to provide presentation on NZ's stream of work. We facilitated the Minister of Health providing an opening address and Ashley Bloomfield giving a keynote address.

Regarding the response to implementation committee, Rowena asked if the commission is taking a view about no community people being voted onto DHB Boards, but then where is the consumer representation? There is nothing specific about this in the paper. Rowena hasn't seen the final paper but will receive this as part of papers for the next Board hui.

4. Members environmental scan

Rowena

Appreciated receiving the opportunity to pass on details for organisations asking for consumer members and have sent to numerous people who were interested when approached. Keen to discuss with Chris at some stage the Cancer report.

Frank

Balance organisation is holding a 2-day national hui focussing on UN convention of rights of people with mental health. Funding and facilitators from Te Pou. Through "NAPSKA" made submission on the health & disability standards review and mentioned disappointment about removal consumer participation being taken out of the review. Frank to send a link of "Kia Kaha" for distribution. Frank is now co-chairing Te Pukea Whanganui (Whanganui DHB consumer council) and also involved with QSM. Council now formed along Te Tiriti lines and has a new TOR and strategy/direction for future. Franks to send the consumer engagement strategy for distribution. Also to send the "Thriving communities" resource.

5. Review of terms of reference. (TOR)

Everyone accepted the various inclusions and imbedding of Te Tiriti o Waitangi throughout the TOR. (Muriel advised via email)

The suggestion of a Te Reo name for the CAG provided by Huataki Whareaitu (Māori Health Outcomes team (MHO)) was discussed. This was: Te Kāhui Mahi Ngātahi' translating as:

Kāhui – assemblage, cluster, group
Mahi – work
Ngātahi – together, as one

A direct translation sought from Google was also discussed. This was:

Consumer: Kaihoko
Advisory: Tohutohu
Group: Rōpū

However, in the overall translation this later one may not be appropriate.

The group requested that we have another look at the Te Reo name to sit alongside the English name. They would like the inclusion of a word that better describes "consumer" and "advise".

They also suggested brevity and something separating them from Te Rōpū.

Muriel had previously offered to work with Huataki. Dez to follow up with them. LJ from the Consumer network will also give some consideration to a Te Reo name.

6. Martine's farewell

Martine zoomed in to bid farewell and spoke of her new role with the Human Rights commission. The group acknowledged all the work Martine has done over approx. seven year.

We also spoke about recommendations from Martine for a replacement for both CAG & the network. Martine will give this further thought and does have someone in mind.

7. Other business

We will know perhaps for next hui about board direction from the implementation group and what changes may happen and if more resourcing will be available.

10. Karakia & close (11.08am)

Chris closed with a Karakia

Next hui: 11 March zui

Actions List:

Date	Action	Responsibility
27 June 2019	(brought forward from previous actions) Attendance by HQSC at a DPO Coalition hui to be requested.	Email sent 10 July requesting template to attend hui. (27/8 update) No response and Martine will follow-up. 5 Nov – emailed Martine with acknowledgement from Julian Inch. Martine to follow up for template again. 4 Feb '21 – Dez to follow-up Julian again with phone call.
9 Sept	Draft board paper for next CAG hui with proposed changes to the TOR	Update 27/8. Paper pulled. More work around Clause 4 Te Tiriti o Waitangi and a disability lens. Dez to amend Board paper with suggested changes. Martine to look at disability angle. 5 Nov. PIC have feedback from Jen Margaret to discuss with MHO early next month. 4 Feb '21 - Additions/inclusion of Te Tiriti accepted. Still need to have a Te reo name that better reflects “consumer”. Dez to follow-up with Huataki & Muriel.
4 February	Frank to send: Link of “Kia Kaha” for distribution The consumer engagement strategy and “Thriving communities” resource	Frank