## **Consumer voice: What does equity mean to you and your community**

## **Transcript**

Audio

[Music plays]

**Visual**

**The video begins. The screen has a teal background with tohu designs. In the middle of the screen are the words in white ‘On 10 November 2022, people from across the country gathered for a hui in Wellington. These people were invited to share their perspectives and experiences of health care.’**

Audio

[Tui Taurua] The thing is I believe that the political environment is ready for us and we need to unite all of us.

**Visual**

**A wide shot of people sitting around tables in a conference room. Cut to a close-up of a woman, Tui Taurua, talking into a microphone to the audience.**

Audio

[Upbeat violin music plays]

**Visual**

**[Graphic] The points they raised are helping to shape the future of health care services in Aotearoa.**

Audio

[Interviewer] What does equity mean to you and your community?

**Visual**

**A woman, Valerie Smith, sits speaking to an off-camera interviewer.**

Audio

[Valerie Smith] It means everybody has the same opportunities and ability to participate. And that will mean that some people need more help than others.

**Visual**

**A shot shows Valerie Smith and others sitting in the conference room listening to a speaker. Cut to a close-up of a man, Peter Waihape, speaking to an off-camera interviewer.**

Audio

[Peter Waihape] We don't even know what the word 'equity' means.

**Visual**

**A wider shot of Peter Waihape speaking to the interviewer.**

Audio

[Peter Waihape] My family even say, what's the point? Nobody's listening to us. Yeah, so that's why I'm here. Hopefully we can see a change happen.

**Visual**

**A close-up of Peter Waihape speaking to people seated around a table. A shot of a woman, Tui Taurua, speaking to people seated at a table. Cut to Tui Taurua speaking to an off-camera interviewer.**

Audio

[Tui Taurua] I’m starting to look at you guys, tauiwi, I guess Pākehā. I'm beginning to see you as allies and I'm beginning to see that these allies are starting to have the same voice — they are recognising the system isn't working for Māori and they want to change. They just don't know how to do that. So, I'm here to show you how that might happen.

Audio

[Music plays]

**Visual**

**[Graphic] Join the consumer health forum Aotearoa for yourself, your whānau and your community.**

**[Graphic] Membership is free hqsc.govt.nz/consumer**

**[Graphic] Ngā mihi nui to all the consumer health forum Aotearoa members for sharing your voice: Valerie Smith, Peter Waihape and Tui Taurua.**

**The New Zealand Government and Health Quality and Safety Commission logos appear onscreen.**

**The video ends.**