



Te Tāhū Hauora
Health Quality & Safety
Commission

**Our voices:
The journey to healthy futures**

**Ō mātou reo:
Te huarahi ki pae ora**

9.30am–4.30pm | 25 May 2023

Te Pae Christchurch Convention Centre
Followed by a networking function 4.30–6.30pm



Time	Session	Speaker/facilitator
8.30am	Registration opens - tea and coffee/networking on arrival	
9.15am	Please be seated in the auditorium by 9.15am	All
9.30am	Mihi whakatau	Ngāi Tūāhuriri
9.45am	Welcome Scene setting with Te kāhui mahi ngātahi co-chairs	Hon Dr Ayesha Verrall Dr Peter Jansen Angie Smith and Russ Aiton
10.15am	Keynote address What have Francis and Kaiora Tipene of Tipene Funerals learnt over the many years of caring for whānau in their communities? This session offers insights from their own experiences to better care for those around us and aspire to pae ora.	Francis and Kaiora Tipene, The Casketees
10.45am	Morning tea break - Dobson Foyer (25 minutes)	
11.10am	Panel discussion: Out of the box One of the goals of our health system is to ensure that the voices of consumers and whānau are valued and prioritised in the health sector. What are the similarities and differences among our communities, and how do we achieve equity in a sea of competing pressures and priorities? This lively and eclectic panel will explore what matters to their communities and offer practical insights.	Community panel facilitated by Arrun Soma Panel members: ▪ Jodie Bennett ▪ Wikitoria Kurene ▪ Lisa Lawrence ▪ Jo Millar ▪ Joanne Neilson ▪ Vishal Rishi
12.10pm	Carrying our voices Te Tāhū Hauora is tasked with supporting the health sector to engage with consumers and whānau, so their perspectives are reflected in the design, delivery and evaluation of health services. How can Te Tāhū Hauora best support the sector and authentically 'carry' our voices?	Deon York
12.45pm	Lunch break - Dobson Foyer (1 hour)	

- After the lunch break are the breakout workshops.
- Please make your way to one of the workshops for session one and a different workshop for session two.

1.45pm	BREAKOUT SESSION ONE Please head to one of the concurrent breakout workshops		
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<p>Partnership in design</p> <p>(Auditorium)</p> <p>Koral Fitzgerald, Brooke Kaminski and Wendy Dallas-Katoa, introduced by Dr Lynne Maher</p> <p>Partnership in design puts people and whānau at the heart of hauora service design. Its foundations lie in the Canterbury Māori Health Framework and co-design methods. Join us to learn more about how this model is being applied across the district and implications for its broader use.</p>	<p>Understanding patient experience</p> <p>(Dobson 1)</p> <p>Catherine Gerard and Martin Carrell, introduced by Zechariah Reuelu</p> <p>Learn about how patient experience can be used as a tool to ensure consumer perspectives are reflected in the design, delivery and evaluation of health services.</p>	<p>Mobilising communities for change</p> <p>(Dobson 2)</p> <p>Alex Nicholas, introduced by Amanda Stevens</p> <p>Community organising offers an approach to change where communities are mobilised in determining and achieving what matters to them. It offers an equity and values-based approach to capture community aspirations, issues and solutions based in authentic relationships.</p>
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2.30pm	Afternoon tea break and moving rooms - Dobson Foyer (10 minutes)		
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2.40pm	BREAKOUT SESSION TWO Please head to one of the concurrent breakout workshops		
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<p>Partnership in design</p> <p>(Auditorium)</p>	<p>Understanding patient experience</p> <p>(Dobson 1)</p>	<p>Mobilising communities for change</p> <p>(Dobson 2)</p>
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Time	Session	Speaker/facilitator
3.25pm	Moving back to auditorium	
3.35pm	<p>Keynote address (Q&A)</p> <p>Sit down for a chat with Dame Valerie and our MC, Arrun Soma.</p>	Dame Valerie Adams
4.10pm	Summary and closing remarks	Deon York
4.20pm	Karakia whakamutunga and mihi	Doug Edwards
4.30pm	Close and transition to networking function (Dobson Foyer)	
5.20pm	<p>Keynote address (Dobson Foyer)</p> <p>Jake explores the impact that community and collective support has on patient resilience and perception of their health care journey, with practical takeaways of how professionals can create a sense of belonging in a health care setting.</p>	Jake Bailey, introduced by Oliver Taylor
6.30pm	2023 Our voices Ō mātou reo conference ends	



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