

Pacific models for engagement



Fa'afaletui



Fa'afaletui, a Samoan research framework, literally means 'ways of' [fa'a] 'weaving together' [tui] deliberations of different groups or 'houses' [fale]. Fa'afaletui, for Samoans is the critical process of weaving together all the different levels of knowledge frames from within the 'houses' of collective representation, so that the Samoan worldview is substantially enhanced, and added to.

Fa'afaletui is derived from the Pacific philosophy of connectedness and a collective holistic approach that enables culturally appropriate insight and intel finding. The different fale also embody the perspectives that are needed:



The view from the canoe: Closest to the school of fish the view of those doing the work or affected by the ocean and environment



The view from the treetops: Provides the management and operational view The view from the mountain: Provides line of sight

Te Tāhū Hauora Health Quality & Safety Commission



Whose agenda are you working to, and who will benefit?

What story does the community want to tell? How does the community share their stories now?

What collective of diversity of skills, knowledge and capabilities is needed for inclusive decision-making processes?

Tamasese K, Peteru C, Waldegrave C. 1997. Ole Taeao Afua: a qualitative investigation in Samoan perspectives on mental health and culturally appropriate services. Report for the Health Research Council of New Zealand. Wellington: The Family Centre.

Fofola e fala

What does it mean?

The fofola e fala kae talanoa e kāinga metaphor is a representation of Tongan culture that creates the space for and empowers every member of the kainga (family) to talanoa openly and honestly. On the fala, all are present, all can contribute, all can be heard.

The fala, or mat, symbolises safety and equal ground. In the utilisation of this metaphor, there is no hierarchical social structure or status, there is no partiality and everyone has a voice, including children and youth.

There is still the respect for the sister-brother relationship, respect for your elders and respect for your parents, but on the fala everyone is the same.

Te Tāhū Hauora Health Quality & Safety Commission 'Fofola e fala kae talanoa e kāinga' - Roll out the mat so the family can dialogue





How do we create space (physical space, digital space, spiritual space and mental space) for robust talanoa to occur?

How do you ensure the space you create represents what the fala represents?

How does the community like to be approached and engaged with, and what is the appropriate gateway?

Havea S, Alefaio-Tugia S, Hodgetts D. 2021. Fofola e Fala ka e Talanoa e Kainga: A Tongan approach to family violence prevention and intervention. Journal of Pacific Rim Psychology 15.





What does it mean?

The kakala is a metaphor and an analogy about making garlands or kahoa. There is a method and process to making specific garlands for specific occasions. As with the process of making the kakala, we can follow the same thinking when applying the process to monitoring, research, evaluation and co-design.





Can you gather meaningful information from Pacific communities if you use 'mainstream' western frameworks and methods?

How will reporting processes give voice to Pacific peoples and protect the knowledge systems of Pacific communities?

Are emerging solutions meaningful, sustainable strategies for Pacific communities to tackle real problems? What is the community trying to find a solution to?

Thaman KH. 1997. Kakala; A Pacific concept of teaching and learning. Paper presented at the Australian College of Education National Conference, Cairns.

Johansson Fua S. 2014. Kakala Research Framework: A Garland in Celebration of a Decade of Rethinking Education. Of Waves, Winds and Wonderful Things: A Decade of Rethinking Pacific Education. 50–60.





What does it mean?

Tala means to talk, tell. Noa means the void, empty space, zero or the sense of balance and harmony. In talanoa, it is the sum of noa and tala that adds to the total concept.

Talanoa is often expressed as a conversation, but it is more than that. Four protocols need to be fulfilled for rich conversation and honest sharing.

Faka'apa'apa – respect, humility



X Māfana - comfort, warmth

Mālie - humour, connection

These four protocols, when activated, allow the safety of topics to be raised, the respect for sharing, the love for reciprocity and understanding in the exchange of ideas, the warmth and comfort of no judgment, the malie to laugh and cry in the exchange of stories and emotions.



How will health services seek to listen to understand and act?

What disaggregated data or soft intelligence do we need to understand our ethnic groups' aspirations and needs in the community?

How do you create opportunities for communities to say what they think and experience and not what they think you want to hear?

Vaioleti TM. 2006. Talanoa research methodology: A developing position on Pacific research. *Waikato Journal of Education* 12: 21–34. Vaioleti TM. 2011. *Talanoa, manulua and founga ako: Frameworks for using enduring Tongan educational ideas for education in Aotearoa/New Zealand* (Unpublished doctoral thesis). University of Waikato, Hamilton, New Zealand.





What does it mean?

The vā describes the spatial and relational context in which relationships unfold. With le vā, relationships are given time and space and are valued so that all involved may benefit. Relational spaces are prioritised to maintain sacred space, harmony and balance. Our vā or relationship with others defines us. Le vā is also about how we are within the space;

encompassing principles such as reciprocity, respect, and mutual trust.



Teu le vā – establishing and/or repairing the space/relationship

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Tausi le vā - maintaining and progressing the space/relationship

 Soli le vā - the space that needs work or has been trampled and will have to be addressed



How do we make space for communities to ensure balanced reciprocity of giving and taking?

How do you/your team reflect on the quality of your relationships?

What structures/mechanisms could ensure that health care staff and professionals are 'on tap' as resources versus 'on top' as deciders?

Anae M. 2005. Teu le va: 'New' directions in thinking about doing Pacific health research in New Zealand. Paper presented at the Centre for Pacific Studies, University of Auckland Pacific Scholars Postgraduate Seminar Series.

Anae M. 2007. Teu le va: Research that could make a difference to Pasifika schooling in New Zealand. Paper commissioned by the Ministry of Education and presented at the joint NZARE/Ministry of Education symposium 'Is your research making a difference to Pasifika education?' in Wellington.