

## Notes of the 80<sup>th</sup> meeting of the Health Quality & Safety Commission Board on 30 October 2020 via Zoom.

- Members: Dr Dale Bramley (Chair), Mr Andrew Connolly, Dr Jenny Parr, Mena Antonio, Rae Lamb, Prof Peter Crampton, Shenagh Gleisner, Dr Tristram Ingham, Dr Collin Tukuitonga.
- Staff: *In attendance:* Dr Janice Wilson, Dr Iwona Stolarek, Richard Hamblin, Stephanie Turner, Chris Walsh, Gillian Bohm, Kere Pomare, Tina Simcock (Minutes) Paula Farrand (EA to the Board), Shelley Hanifan, Owen Ashwell (item 7), Catherine Gerard (item 8).
- Guests: Rowena Lewis – Chair, Consumer Advisory Group, Morag McDowell, Health & Disability Commissioner.
- Apologies: Dr Tony Williams, Chair Perioperative Mortality Review Committee, Lizzie Price, Bevan Sloan, Ria Earp and Dr Wil Harrison

- The minutes of the previous meeting were **approved**.
- The actions of the previous meeting were **updated** and **noted**.
- The interests register, and special register of interests were **updated**.
- Members board related activities were **noted**.
- The financial report and risk register were **discussed**.
- The chief executive report was **noted**.
- A **patient story** was provided by way of a video.

### Key decisions – the Board:

- a) **Agreed** Dr Bramley, Prof Crampton and Dr Wilson will meet with the chair of Perinatal and Maternal Mortality Review Committee to further discuss the board's recommendations and future steps.
- b) **Agreed** to raise with the Ministry of Health the need for the national infection prevention and control expert group to include members with sector knowledge of processes for people with disability.
- c) **Agreed** to provide an HR dashboard in the quarterly SPE scorecard reports, which will include annual leave balances and staff turnover.
- d) **Approved** the annual report pending board feedback, which will be sent to the chief executive.
- e) **Supported** the publication of the Perioperative Mortality Review Committee report, subject to Prof Crampton reviewing the epidemiology analysis, and advising on an added glossary of statistical methods.
- f) **Agreed** to develop an infographic on key findings to support the Perioperative Mortality Review Committee report.
- g) **Agreed** staff to think further about policy impacts of the COVID-19 patient experience survey, in particular, the inequity of access to patient portals. The board would like to see further advice on how improvements can be influenced.

### Annual report

The annual report was well received, with some minor amendments suggested. It was approved pending feedback from board members not at the meeting. There was discussion on attributable and contributable measurements. Prof Crampton and Richard Hamblin will discuss these measurements.

**Perioperative Mortality Review Committee Report**

The report from the Perioperative Mortality Review Committee on equity in major trauma outcomes was well received. The team was thanked for focusing on this area, which has raised significant challenges for the whole health and disability system. The board asked for timeframes and responsibilities related to actions to be made clearer. The board agreed to support the publication of the report.

**Results of COVID-19 patient experience survey**

The results of the patient experience survey during the COVID-19 lockdown period were presented, with an update on plans to improve participation from Māori and Pacific peoples. The board said the survey was relevant and appropriate, and an excellent piece of work. There was discussion on policy implications and system issues, particularly in relation to the lack of access to patient portals for many consumers.