



Te Tāhū Hauora
Health Quality & Safety
Commission

26 September 2024

██████████
New Zealand Taxpayers' Union
via email: ██████████

Tēnā koe Rhys

Re: OIA request – Wall Walks

Thank you for your OIA request via email on the 10 September 2024. The parts of your request are addressed below.

1. *The total number of staff sent to courses run by wall walks in each of the last three years; please break down number of staff sent by year.*

The following table provides a breakdown per year and total of staff sent to courses run by Wall Walks.

Year	Total staff
2023/24	0
2022/23	104
2021/22	0

2. *Please indicate what course/workshop/training each staff member was involved in is called.*

All 104 staff were involved in the course called 'The Wall Walk' by Simone Bull.

3. *The total amount spent on sending staff to Wall Walks courses over the last three years; Please break the total amount spent on sending staff to Wall Walks courses down by year.*

Year	Total cost
2023/24	\$0
2022/23	\$9,000
2021/22	\$0

4. *The value of any other funding provided to wall walks, broken down by date, funding purpose, office location and amount.*

No other funding was provided to Wall Walks.

5. *Please provide emails, reports, messages or any other correspondence for the reasoning of staff being sent on these courses and specify whether participation in these courses was compulsory or not.*

The first Wall Walk took place at an all-staff day meeting. The staff meeting was compulsory for all staff on 19 July 2022. Nevertheless, a number of staff were away on this day for various reasons. As outlined in the attached memo, a second Wall Walk session took place in collaboration with the NZ Medical Council on 6 March 2023.

6. *Please provide a copy of documentation including but not limited to emails, reports, messages or any other correspondence that explains the content included in the course or description of activities undertaken through wall walks, or any associated courses/training.*

In accordance with Section 18(e) of the OIA, we are unable to provide the requested information. Despite reasonable efforts, we have been unable to locate any documentation related to the content or activities of the Wall Walks or associated courses/training.

7. *Please provide emails, reports, messages or any other correspondence for any measurable outcomes from your agency attending Wall Walk courses.*

Currently there are no measurable outcomes available from our participation in Wall Walk courses, as no formal assessments or evaluations have been conducted.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Nāku noa, nā



Dr Peter Jansen
Chief Executive

Te Tāhū Hauora Health Quality & Safety Commission

