



**Te Tāhū Hauora**  
Health Quality & Safety  
Commission

16 July 2025

[REDACTED]  
[REDACTED]

Tēnā koe

Thank you for your Official Information Act 1982 (the Act) request dated 30 June 2025 requesting:

*For each year (financial or calendar, whatever is easiest) with the **10-year period 2015-2024**, please provide detailed information on how much your agency/crown entity has spent on the commissioning of surveys among adult New Zealanders (i.e. I am not interested in customer only surveys).*

*Within each of the 10 years, I seek a list of all such surveys – their name, cost (rounded to nearest \$5-\$10k is fine), sample frame and sample size, and their purpose (i.e. performance measurement, informing investment, or other – please state reason).*

Te Tāhū Hauora Health Quality and Safety Commission (the Commission) has reviewed the data provided through the Health Select Committee process since 2014/15.

The majority of the Commission's research is 'customer only' only – that is engaging with consumers of particular services. The last year in which the Commission recorded any survey activity that fit the criteria of your request was 2018/19. Of the externally provided surveys contracted by the Commission, our records show the following surveys (Table 1) fit the criteria of your request and the requested information is provided below.

**Table 1**

Survey name	Cost	Sample frame	Sample size	Purpose
2014/15				
Second Annual National Falls Online Survey	\$0.009m	Open to anyone working in health services and care settings	1500	Data collection and reporting
Consumers Partners in Care Research	\$0.002m	Interviews with consumers and health sector representatives	~15	Programme evaluation / patient experience

and Reporting		and an online survey		
2017/18				
Pre-medication survey	\$0.050m	Patient survey	~ 28	Pre-medication survey / patient experience
Cognitive testing and delivery of a healthcare staff survey	\$0.037m	Healthcare staff survey	~ 15 staff	Cognitive testing and delivery of a healthcare staff survey
2018/19				
Testing HQSC Public Facing Names	\$0.005m	Selected participants	N/A	Testing HQSC Public Facing Names

You are entitled, under section 28(2) of the Act, to seek an investigation and review of this decision by the Ombudsman.

Nāku noa, nā



Acting Chief Executive Officer  
**Te Tāhū Hauora Health Quality & Safety Commission**

