

2 June 2026

By email: [REDACTED]

Tēnā koe [REDACTED],

Thank you for your Official Information Act 1982 (the Act) request received on 21 May 2026 seeking:

- a) What Artificial Intelligence is your Ministry considering implementing in the next year?
- b) What aspects or parts of the business will it be implemented? ie how will the AI be used
- c) Will it's implementation reduce the workload or staff numbers?
- d) What safety and security protocols has it had to pass to be considered acceptable for implementation?

Our response

Microsoft Copilot 365 is the only generative artificial intelligence (AI) tool that has been approved for use within the Health Quality & Safety Commission. This was approved in July 2025. We are not planning to implement any additional AI tools in the next year currently.

The Commission publishes some of its OIA responses on its website, after the response is sent to the requester. We will not publish your name, address or contact details.

You have the right, by way of complaint under section 28(3) of the Official Information Act 1982 to the Ombudsman, to seek an investigation and review of the Commission's decision

Nāku noa, nā



Prof Sunny Collings
Chief Executive
Health Quality & Safety Commission Te Tāhū Hauora