



9 August 2022

PO Box 25496
Wellington 6146
New Zealand

T: +64 4 901 6040
F: +64 4 901 6079
E: info@hqsc.govt.nz
W: www.hqsc.govt.nz

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
Tēnā koe [REDACTED]

Thank you for your request for SAC1 and 2 adverse event data relating the lack of fixed wing air transfer capacity.

As discussed, I have used the following search terms to find adverse events:

- Air/air ambulance
- Air transfer
- Helicopter
- Plane
- Flight
- Transport
- Travel

I have also used variations in spelling of the above terms, along with searching events referencing transfer to higher level/specialist care, and events where a delay in treatment was mentioned. I have included the organisation that reported the event, the date of the event, and the reporting organisation's internal reference code, along with a brief description of the event. All events included were reported to the Health Quality & Safety Commission between 1 July 2015 and 10 August 2022.

It is possible that some events included may be removed from the database or downgraded from SAC1 or 2 once they have been reviewed by the reporting organisations.

Please note that the Commission publishes some of its OIA responses on its website, after the response is sent to the requester. The responses published are those that are considered to have a high level of public interest. We will not publish your name, address, or contact details.

Nāku iti noa, nā
[REDACTED]
[REDACTED]

Health Quality & Safety Commission

Adverse Events with air transfer issues

Organisation	Date	Internal reference code	Comments
NASO / Auckland Rescue Helicopter Trust	30/03/2016	██████	Mechanical failure so not available
NASO / St John Ambulance	07/06/2016	██████████	Helicopter declined due to criteria
Canterbury DHB	08/02/2017	██████████	Helicopter delayed
NASO /St John Ambulance	06/05/2017	██████████	Delayed dispatch of helicopter
MidCentral DHB	17/07/2017	██████	Retrieval helicopter on another callout
NASO / St John Ambulance	15/04/2018	██████████	Delay in helicopter
Hawkes Bay DHB	23/05/2019	██████	Flight team delayed
St John Ambulance	20/10/2019	██████████	Delayed flight dispatch
Northland DHB	01/06/2020	██████	Unable to fly due to weather
Hawkes Bay DHB	21/08/2020	██████	Delay in flight
Capital Coast DHB	16/10/2021	██████████	Delayed flight due to overnight runway closure
Southern DHB	18/12/2020	██████████	Potential issues around helicopter request
Capital Coast DHB	14/1/2021	██████████	Helicopter not available
Auckland DHB	20/04/2021	██████	Delayed helicopter transfer from base hospital
Northland DHB	20/06/2021	██████	Unable to fly due to weather
Northland DHB	07/11/2021	██████	Unable to fly due to weather