

Notes of the 74th meeting of the Health Quality & Safety Commission Board on 5–6 November 2019 in Wellington

Members: Dr Dale Bramley (Chair); Gwen Tepania-Palmer, Dr Gloria Johnson, Dr Jenny Parr, Mena Antonio, Rae Lamb and Shenagh Gleisner (observer)

Staff: *In attendance:* Dr Janice Wilson, Karen Orsborn, Dr Chris Walsh, Gillian Bohm, Dr Iwona Stolarek, Kere Pomare, Richard Hamblin, Tina Simcock (minutes), Paula Farrand (EA), Shelley Hanifan (Item 8)

Guests: Ria Earp – Chair, Te Rōpū Māori; Rowena Lewis – Chair, Consumer Advisory Group; Heather Simpson, Chair, Health and Disability System Review; Sarah Prentice, Director, Health and Disability System Review (Item 4); Dr Fiona Cram, Chair, Ngā Pou Arawhenua.

Apologies: Dame Alison Paterson, Anthony Hill, Stephanie Turner, Lizzie Price, Mr Andrew Connelly and Bevan Sloan

- The minutes of the previous meeting were **approved**.
- The actions of the previous meeting were **updated** and **noted**.
- The interests register, and special register of interests were **updated**.
- Members Board related activities were **noted**.
- The financial report and risk register were **discussed**.
- The CE Report was **noted**.
- A **patient story** was provided by way of a video.

Key decisions – the Board:

- a) **agreed** staff to consult with key stakeholders on the core elements of the Commission's strategy and Statement of Intent once feedback from the Board has been incorporated.
- b) **agreed** the publication of Te Mauri – The Life Force: Rangatahi Suicide Report 2019 on the Commission's website on 12 December 2019
- c) **deferred** the Commission providing DHBs an option of light surveillance for orthopaedic SSI data collection.
- d) **agreed** to the Commission setting an expectation that detailed reviews of all SSI cases are undertaken and that DHBs work with the Commission's IPC team on local improvement activities if their orthopaedic SSI rate is above a rate advised by our Strategic IPC Advisory Group.
- e) **agreed** the POMRC report's publishing date as 28 November 2019.
- f) **agreed** to recommended appointment to the Perinatal and Maternal Mortality Review Committee from 7 November 2019 to 3 May 2021.

Health & Disability System Review

Heather Simpson and Sarah Prentice were invited to discuss the Health & Disability System Review Interim Report released in September 2019.

Discussion

The review team commented that the Interim Report was deliberately quiet on the quality and safety of the health system and were keen to hear about how the Commission could influence the quality agenda to deliver better outcomes for consumers and health practitioners.

Minister Salesa visit to the Board

The Associate Minister of Health was unable to attend the Board meeting due to an urgent issue to attend to in Parliament. Apologies were given to the Board and a request for an invitation to the next Board meeting in February 2020.

The Board:

- **Agreed** to invite the Associate Minister of Health, Hon Jenny Salesa to the next Board meeting on 20 February 2020.

Draft Strategic Direction

The paper outlined the formative thinking for the strategic direction and provided the background for discussion, seeking direction and guidance from the Board.

Discussion

- Vision – a change may be required – it needs to be short, sharp and to the point
- The Board supports the proposed strategic priorities. Priorities need to align with the letter of expectations, Māori health and the wellbeing policy. Strengthening the health system needs to be defined more clearly and aligned to the Commission's mandate of improving the quality and safety of the health system.
- Further work is required to align the priorities with the articles of Te Tiriti.

The Board:

- **Agreed** to consult with key stakeholders on the core elements of the Commission's strategy and Statement of Intent once feedback from the Board has been incorporated.

Board meet with Consumer Advisory Group

The Consumer Advisory Group joined the Board. Members were introduced by the chair. The Board conveyed the positive feedback from Heather Simpson on the Commission's consumer network.

Discussion

The Chair described the need for the consumer group to be involved in peer reviewing the Commission's strategic direction and providing their perspectives on each programme. The group thought there needed to be a faster traction with consumer engagement incorporating both a quality assurance and improvement approach from the Commission.

The Board agreed shared values and relationships can balance out competing priorities using the power of connectivity and collective impact.

Board meet with Te Rōpū Māori Advisory Group

Te Rōpū Māori joined the Board. Members were introduced by the chair.

Discussion:

The Chair expressed his gratitude for the advice and support from Te Rōpū on the strategic direction and Statement of Intent (SOI). The Commission needs to be sure that the strategic direction is right and that there is collective support from the group.

Commission reports have had a shift in focus with a stronger emphasis on equity work. The Commission needs to strengthen partnerships with Māori communities and academia.

It was acknowledged that a Te Tiriti article approach is multifaceted and has an impact on relationships and complexities:

- a) the nature of the relationship and
- b) the type of partnership.

Te Mauri Rangatahi Suicide Report

Following discussion with the Board in September the report has been peer reviewed by three external reviewers and has undergone a professional edit.

The Board:

- **Agreed** the publication of *Te Mauri – The Life Force: Rangatahi Suicide Report 2019* on the Commission's website on 12 December 2019 subject to the Chair and Deputy Chair reviewing the revised report once feedback has been incorporated.

Changes to data collection requirements for orthopaedic Surgical Site Infection Improvement (SSII) Programme

Approval is sought for the Commission to change reporting requirements so District Health Boards (DHBs) have the option of light surveillance for orthopaedic surgical site infection (SSI) data collection, starting from the new financial year (2020).

Discussion

The change is being proposed in response to feedback from DHBs on the burden of collecting and reporting data. The programme has matured over six years and there has been a good reduction in the SSI rate.

The Board supports ongoing efforts to reduce surgical site infections and asked for a further paper that more clearly sets out the logic for the proposed changes and expected improvement in outcomes, reporting back to the Board at the February Board meeting.

The Board:

- **Deferred** the Commission providing DHBs an option of light surveillance for orthopaedic SSI data collection. A paper that more clearly sets out the logic for the proposed change is required for the February Board meeting.
- **Agreed** to the Commission setting an expectation that detailed reviews of all SSI cases are undertaken and that DHBs work with the Commission Infection Prevention and

Control (IPC) team on local improvement activities if their orthopaedic SSI rate is above a rate advised by our Strategic IPC Advisory Group.

Perioperative Mortality Review Committee's eighth report

The report focuses on perioperative mortality between 2012 to 2017 for the topic area: surgical outcomes for Māori following acute laparotomy. The report outlines significant differences between Māori and non-Māori. Questions were raised about the intended audience and responsibility for responding to and implementing recommendations?

The Board:

- **Agreed** the POMRC's 8th Report's publishing date as 16 December 2019 provided the data is checked, cross referenced with the front end and matches to the data tables at the back end. Chair to review before publication.

Information used for improvement, performance & soft intelligence

This paper outlines the challenges and the complexities of the health care environment and its management of data. Other agencies hold information, analyse and publish related data in different ways and there is a need to come together to discuss how the health system can use data effectively.

The Commission has been asked to chair a meeting between the Ministry of Health, DHBs, TAS and Commission representatives to advance discussion on this.

Finance Report

This report has focused on the final audit, Quarter one accounts and the 2020 budget bid submissions.

Risk Register

Financial pressure and an inability to balance resources to available Crown funding remain the most significant risks to the Commission. As a mitigation, the Commission has submitted a 2020 cost pressures budget bid to the Ministry of Health.

The board:

- **Approved** the financial report
- **Agreed** a full risk register will be presented at the February Board meeting.

Chief Executive Report

This report outlined the challenge for the Board in developing the strategy within the time constraints with new board appointments. The success or not of the budget bids will also have a direct impact on how we approach both the SOI and the SPE.

Discussion

The board asked for clarification on *Ngā Poutama Oranga Hinengaro 2019 – a survey of mental health and addiction consumers, family and whānau experience* and the approaches taken in the adult inpatient survey and the primary care patient experience survey.

The Board:

- **Agreed** a presentation on the patient experience surveys will be given at a future Board meeting.

Mortality Review Appointments

This paper seeks the approval to appoint a new midwife member to the Perinatal and Maternal Mortality Review Committee (PMMRC) to fill an existing vacancy.

The Board:

- **Agreed** to recommended appointment to the Perinatal and Maternal Mortality Review Committee from 7 November 2019 to 3 May 2021.

General Business

The Chair discussed the delegation policy and the requirement for Board agreement to contract with a provider when a dollar amount exceeds the approval threshold of the Chair.