

SAVE THE DATE!

Special one-day workshop with
Associate Professor Jeanne M. Huddleston, Mayo Clinic

Improving reliability of systems to detect and rescue deteriorating patients



HEALTH QUALITY & SAFETY
COMMISSION NEW ZEALAND
Kupu Taurangi Hauora o Aotearoa



Tuesday 22 March
9am - 5pm
Langham Hotel,
Auckland

FREE TO ATTEND

The Health Quality & Safety Commission, in partnership with the Health Roundtable, is delighted to host Jeanne Huddleston from the Mayo Clinic to deliver a one-day interactive workshop on **improving reliability of systems to detect and rescue deteriorating patients**.

This hands-on workshop will walk through the application of several systems engineering tools using detection and rescue of deteriorating patients as the study.

Information about additional speakers, the agenda and registration will be available soon.

Jeanne M. Huddleston, Jeanne M. Huddleston, MD, MS, FACP, FHM is an Associate Professor of Medicine, a past President of the Society of Hospital Medicine and the founder of Hospital Internal Medicine at the Mayo Clinic, Rochester, MN. She is also the founding Medical Director of Mayo Clinic's Healthcare Systems Engineering Programme. She developed and led the Mayo Clinic 100 percent Mortality Review System for nearly 12 years while completing an industrial engineering degree. Dr Huddleston is an active, practicing clinician and travels internationally to teach others the art and science of identifying and measuring the process of care and system failures that cause harm and contribute to mortality.



The Mayo Clinic has performed multispecialty and multidisciplinary 100 percent mortality reviews for more than a decade. One prominent cause of preventable death is the failure of providers to recognise and rescue patients from unexpected acute physiologic deterioration (eg, sepsis, respiratory failure). The reasons for this are clinical, social, technical, and cultural. Using this multifaceted clinical care delivery challenge as a case study, we will describe a detailed systems engineering approach to solving this and other complex problems.