

Bay of Plenty DHB – National Medication Chart launch 2011

- Two sites – total of 490 beds.
- Acute adult inpatient services (Med, Surg, Ortho and Health in Ageing – rehab)
- Mental Health Service
- Paediatrics
- Three month implementation – 6 weeks preparatory work on existing and new documentation
- 3 weeks pre launch training with Prescribers, Dispensers and Administrators – at every opportunity
- 2 weeks of regular on ward support





Learning's.....

- Group education worked well for pharmacy and nursing staff
- One on one education was received more effectively by JMO / RMO staff
- SMO staff most difficult to capture (particularly surgical) and possibly less relevant – needed to know about change but most admitted that they did not regularly prescribe
- Change consultation – needed driving.... Due to timeframe



Outcomes and recommendations

- Prescriber education – needs to start at undergraduate level
- Short stay service needs / and long stay service needs – high priority
- Audit design and process is ongoing
 - The biggest safety benefit is **standardisation**

