



Report back on National Medication Chart workshop

On 12 August 2011 the Health Quality & Safety Commission (the Commission) hosted a workshop “the National Medication Chart – Now and Beyond.”

The meeting brought together 30 representatives from 16 DHBs, two private hospitals and the New Zealand Nurses Organisation to review the lessons learned from implementing the national medication chart and to plan for future development of the chart.

Presenters from three DHBs shared five key points about lessons they learned while implementing the national medication chart and a panel discussion looked at training, education and other change management strategies. The importance of clinical champions was highlighted, as well as the need for wide-ranging and innovative communication such as a blog and frequently asked questions posted on the hospital intranet site. Different communication methods for different groups in the lead-up to introducing the chart were highlighted – what works well for some groups won’t work for others. For example, filled-in examples of charts were a useful tool for resident medical officers (RMOs).

A session on auditing helped tease out what is important to measure, and participants worked in groups to plan for chart requirements of long stay, paediatrics, mental health, supplementary charts and specific requirements for private hospitals and hospices. Notes from these sessions are a valuable input into the planning underway at the Commission and a number of DHBs offered their assistance to pilot a long stay version of the chart.

It was a positive and interactive day where open dialogue was encouraged so that lessons learned could be captured for the benefit of those that are still to implement, and for future initiatives of the Commission. The day demonstrated the strong commitment and enthusiasm of the NMC project leads in DHBs.

Speaker presentations and video footage from the day are available on the Commission’s website.

Warm regards

Medication Safety Team

Attachment – workshop evaluation results

Evaluation results

Evaluation forms were received from 17 of the 30 participants.

	Questions	Average score (1 = Poor and 5 = Excellent)
1	To what extent were the objectives for the day met?	4.4
2	To what extent did the content of the day provide insights into the implementation process of different DHBs?	4.3
3	To what extent did the content in the day answer your questions about the change process for the NMC?	4.2
4	To what extent did the workshop allow input into the design of the specialist versions of the NMC?	3.6
5	To what extent did the audit session improve your level of understanding around audit requirements?	3.6
6	Please rate the overall value of this workshop.	4.5

Comments included:

“Good insight from DHBs who have implemented”

“Would like to have had more in-depth discussion about speciality areas”

“Helped see the difficulties and complexities”

“Extremely worthwhile”

“Really highlighted the difficulties with gaining consensus around many if not all of the items under consideration. A well organised and enjoyable day.”

“Great informative session”.