**Te Ao Māori principles: Pātuitanga – accessible transcript**

**The Health Quality & Safety Commission logo appears on the screen in black and white on a white background. Traditional Māori instruments play in the background.**

**The next shot is a close-up of branches of a tree with a forest in the background.**

**Narration begins:** ‘Pātuitanga means to grow and foster strong partnerships and a shared power relationship.’

**A purple box appears over the forest footage with the following words:** ‘Pātuitanga is about creating reciprocal partnerships. It can be compared to the way trees and plants grow together in a forest and work together to create an ecosystem.’

**The screen changes to white. Slowly, a circle forms that is full of Māori artwork and designs. On the upper right in dark purple is pātuitanga, then rangatiratanga in red on the upper left and whānau in blue on the bottom. The last to appear is wairuatanga in the middle.**

**The framework disappears except for the purple pātuitanga section at the bottom, which moves across to the right side of the screen. The word ‘pātuitanga’ appears beside it.**

**We then see a Māori man with grey and black hair wearing a white button-up shirt sitting in a boardroom. A title card appears on the left that reads, ‘DJ Adams, Health Quality & Safety Commission’. He begins to speak.**

‘Pātuitanga. It’s about people. The whole framework is about people. And it’s about being respectful of people and their experiences and where they come from and allowing them and giving them the space and the support they need to provide us with what we actually need to get our work done.’

**The shot changes to a close-up of a fern frond. A purple box appears over it and the following words appear:** ‘DJ reflects on his work developing avenues for consumers and whānau to be engaged in the design and delivery of health services and how the principle of pātuitanga in the Te Ao Māori Framework guided this work.’

**The shot then cuts back to DJ.**

‘Relationships are so important, and you’ve got to get it right from the beginning, which means being respectful, finding out your commonalities, finding out what their goals are, and when you find out that background stuff, make sure you work that into the plan that you have. Us as health professionals need to remember that we already have the upper hand because we have all the knowledge about the system, and our active role in partnering with others and with whānau is that we actually need to stop and listen.’

**A shot of a forest with ferns in the foreground appears. As DJ keeps talking, various shots of the forest play before we eventually see him again.**

‘If you look at how we can encourage people to engage with us, if we can look at building that trust and those relationships with people, the partnership becomes organic and it becomes real, and it is something that we’ll always be able to go back to. The way we know that we’ve done it right is when people encourage their whānau and their communities to also participate in engagement. One part of the relationship is closing the loop, and sometimes we look at closing the loop as being just that – a circle, a loop. But I think a more appropriate and conceptual way of looking at relationships and partnerships is that it’s actually an ongoing infinity sign was a really good way to describe it. That it changes, it comes back on itself, and it doesn’t end. We continue on with these relationships and we continue to partner, and we look for other opportunities to include these partners in our mahi.’

**The visuals then change from shots of nature to a blue and purple gradient, with the words, ‘Learn more about the Te Ao Māori Framework and how it can help your organisation: hqsc.govt.nz/tamf.’ The logos of the Health Quality & Safety Commission and the New Zealand Government appear below these words.**

**The video ends.**