Te ao Māori framework

The Health Quality & Safety Commission has developed a te ao Māori framework in partnership with Māori health providers, Whānau Ora providers and participating district health boards across Aotearoa New Zealand.

The aim of the framework is to improve the quality of care afforded to whānau Māori across Aotearoa New Zealand and advance the uptake and implementation of te ao Māori and mātauranga Māori concepts into general health system design and health practice for all.

Please note that implementation guidelines to support the use of the framework are in development (as at September 2021) and will be published when complete. On completion, we will pilot the framework and make final adjustments before formally launching it and the final implementation guidelines.
Te ao Māori framework concepts

Wairuatanga
The holistic nature of Māori health, which links physical illness to emotional and spiritual wellbeing. Hence wairuatanga is in the middle position of the framework, which makes culture a central focus in the design of services. The goal of wairuatanga is to embed tikanga Māori and cultural safety into the health system.

Pātuitanga
The growing and fostering of strong partnerships with Māori, which is fundamental to ensuring the right concepts are included in the design and delivery of services.

Whānau
Whānau need and improving health outcomes for whānau are the drivers to why services are created and designed.

Rangatiratanga
The inclusion of Māori leadership in decision-making processes when services are designed.

Te ao Māori framework design
Each of the outer sections have two koru representing tapu and noa. The haehae lines bind each section together and connect and interact with each other.

The inside koru of each concept opens into wairuatanga, which allows wairuatanga to flow seamlessly throughout the entire framework.

The outside korus opens into te ao Mārama. The pitau design on the edge of the outer sections represents new beginnings and is the interconnection between te ao Māori and te ao Mārama.

More information
A background document giving more detail about the framework is available on the Commission website:

www.hqsc.govt.nz/publications-and-resources/publication/4355

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