

OPEN4RESULTS

NOVEMBER 2016

The Health Quality & Safety Commission

was established in December 2010. Our role is to work with the health and disability sector to ensure New Zealanders receive the safest, highest quality care possible.

Open4Results is a six-monthly report on the harm prevented, and money saved, in areas the Commission focuses on or raises awareness about.

These successes are a result of the work and commitment of the whole sector to improve patient safety and save lives.



Avoiding harm



Falls are the most common cause of serious injury, and occasionally death, in our public hospitals.

The Commission's reducing harm from falls programme has introduced a number of simple interventions to help address falls-related harm. This programme works alongside and supports existing programmes in the sector.





Every week in 2010–12, on average, **2 patients** fell and broke their hips in New Zealand hospitals. This rate has now almost halved.





Having a fall can add a month to someone's hospital stay, and is very costly.



Since January 2015, there were 52 fewer falls resulting in a broken hip







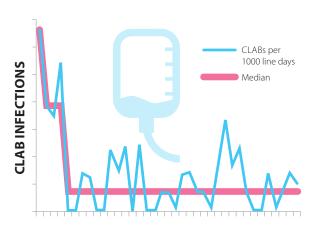
On average, an avoided broken hip gives an extra 1.6 years of healthy life





This adds up to an additional 85 years of healthy life,* worth \$15 million

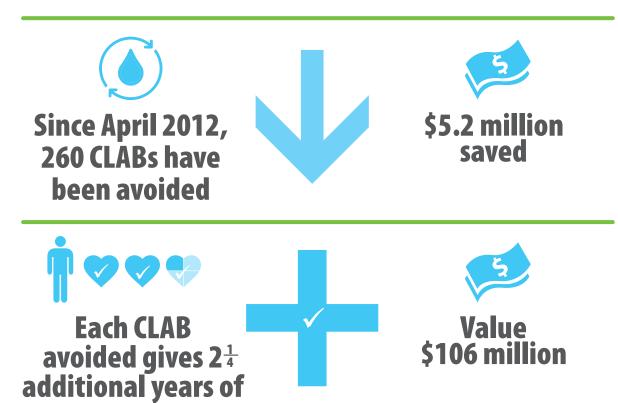
Reduction in CLAB



CLAB (central line associated bacteraemia) is a blood stream infection caused by central line catheters inserted into the blood vessels near the heart. CLABs are distressing for patients and can lead to longer hospital stays and associated costs.

From 2012 to 2014, the Commission worked with

From 2012 to 2014, the Commission worked with Ko Awatea on a **national project** to reduce rates of CLAB in intensive care units.

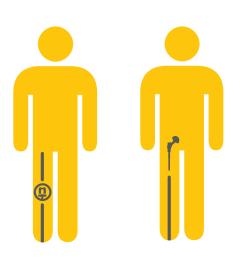


healthy life*

Surgical site infections

The Commission's surgical site infection improvement programme, concentrating on hip and knee replacements (and more recently cardiac surgery), has run since 2012.

Good practice in avoiding infections through timely use of the right antibiotics and good skin preparation has increased significantly since then.





Since July 2013, reduction in infection rate from 1.3% of operations to 0.9% of operations



This equates to 17 fewer infections since August 2015, saving up to \$670,000



Doing the right thing

Fewer older people admitted repeatedly to hospital

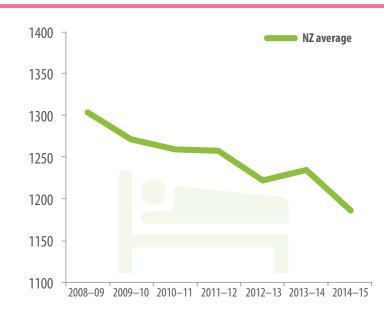
The Commission's **health quality and safety indicators** have highlighted the number of older people who are admitted to hospital as an emergency more than once. When older people are repeatedly admitted to hospital it can indicate they are not receiving the right range of care and care that is well integrated around their individual needs. This result reflects the interventions put in place by many district health boards to reduce these admissions.







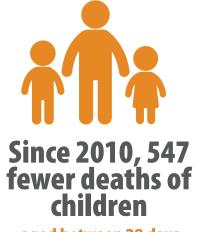
Occupied bed-days associated with 75s and over admitted twice or more as an emergency per 1000





Saving lives

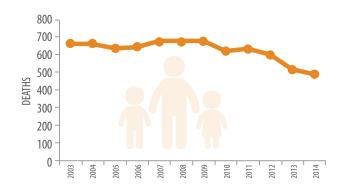
Fewer children and young people dying





Value of these early deaths avoided,*
\$175 million

aged between 28 days and 24 years



Much of this reduction has been driven by work around sudden unexpected death in infancy (SUDI), and fewer road traffic crashes involving young people.

The Commission's Child and Youth Mortality Review Committee (CYMRC) has recommended babies are put to sleep on their backs, and this practice has been instrumental in the reduction of SUDI. The CYMRC has also emphasised the need for safe sleep spaces for babies.

For adolescents, the largest reductions have come from fewer road traffic crashes – probably a combined result of raising the driving age, graduated licences and a zero-alcohol policy for under-20s.

*SEE PAGE 7 FOR AN EXPLANATION OF THIS

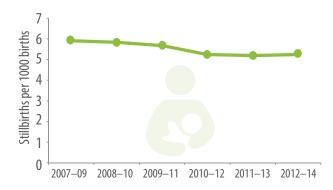


Fewer stillborn babies









There are a number of reasons for this reduction, including improved care and lower smoking rates.

The Commission's Perinatal and Maternal Mortality Review Committee (PMMRC) reviews the deaths of babies and mothers in New Zealand and makes recommendations for reducing these deaths.

*Measuring value and costs saved

There are two ways to measure value and costs saved. The first is spending health care dollars more effectively. For example, avoiding the costs of harm – such as doing things right the first time so it doesn't cost more to put them right; and not giving people unnecessary interventions or treatments. This allows more patients to be treated and more services to be offered.

The second way to provide value is for people to live longer, healthier lives. Where this happens, there is value for the individual and for society. Based on what New Zealanders say they are prepared to spend to save a life, we can calculate the value of a life at \$4 million. This can be adjusted to give a value for a year of life in good health, which is estimated at \$180,000.

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www.hqsc.govt.nz