

My rights

Respect:

I will be treated as an individual and with dignity and respect.

Sensitivity:

There will be confidential and sensitive handling of all my personal matters.

Information:

I will be privately consulted, fully informed and give consent before any action involving me is taken.

Identity:

I will be addressed by my preferred name.

Privacy:

My privacy will be respected at all times.

At home:

This is my home and others should treat it that way.

Choice & control:

I have freedom of choice over all my personal matters and decision-making.

Activity:

I will be able to choose from a range of activities here and in the community.

Emotional wellbeing:

My cultural, social and spiritual beliefs and values will be respected.

Security:

I can expect that my safety will be catered for at all times.



Consumer rights:

In addition, the Code of Health and Disability Services Consumers' Rights apply and I may view them at any time.

Relationships:

I have the right to maintain relationships with whom I choose, including consensual intimate relationships.

Care:

I should receive appropriate and competent healthcare at all times.

Concerns:

My concerns and/or complaints will be listened to and followed up with an appropriate response and result.

Safe environment:

Here, there is freedom from harassment, coercion and bullying.



My rights as the resident of an Enliven home

Code of conduct

I treat others as individuals, and with dignity and respect.

I respect the personal belongings of others.



I show patience and compassion for others.

I address others in a respectful manner by their preferred name.

I try to understand and appreciate differences in others.

I consider the privacy of others, including knocking and waiting for a response before entering another resident's room.

I communicate politely with other residents, staff and visitors.

I let staff look after my health and wellbeing, including letting them know of any changes.

I use the 'sign in and out' register to let staff know of my plans.

I respect and care for our home, including keeping common areas tidy and hazard free.



I always dress appropriately.

I never post or publish information or photos of others in the media or online, without their explicit consent.

I know and understand that all residents have the same rights as I do.

I endeavour to keep noise at an acceptable level.

I ask for help when needed.

I never harass or bully others.



My behaviour as a resident of my Enliven home