



Putting prevention first: Leadership and action on reducing healthcare associated infections workshop – 17 May 2018 –

TOPIC: Client Participation/Engagement - the 3 P's

Our one big idea

"Nothing about me without me" - Hear the consumer voice: How?
Patient stories – acceptance of having consumers involved

Main points of the conversation/emerging themes

- Health literacy: clinician to patient
- Consumer important to IPC committee → don't need knowledge
- How much information to give? → let patient decide
- Holistic approach and co-ordinated care

Ideas/questions/issues for further discussion

- Posters targeting patients, e.g. to remind HCW to perform HH, IV lines
- How do we do IPC follow up once patient home?
 - Information written or phone call
- How do we respond to patient feedback, e.g. reminder to wash hands?
- Integration of primary and secondary care