Local solutions improve rehabilitation outcomes after trauma in Aotearoa

Jessica Lockett

Quality improvement advisor – trauma Te Tāhū Hauora Health Quality & Safety Commission

8 November 2023







Project aims



Understand existing trauma rehabilitation services



Identify new initiatives that will remove barriers to achieving the best outcomes



Work with local project teams to implement improvements



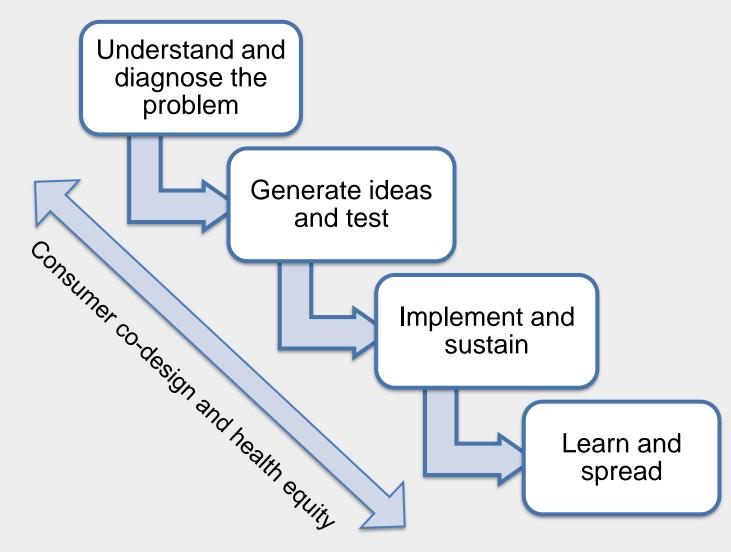
Increase the quality improvement skills and knowledge of rehabilitation providers





Methodology









Completed projects

Appropriate and timely access to ACC early cover and case management

Improving hospital discharge processes for TBI

TBI pathway adherence

Development of clinical guidelines for trauma rehabilitation

Client and family-centred coordination from inpatient to community

Improving the pathway to community TBI rehabilitation

Consistent screening for post-traumatic amnesia within the acute hospital setting

Understanding allied health input after
major trauma and improving patient and family experience

Improving transitions to the community for Māori TBI patients





Collaborative outcomes



100 percent of participants had increased confidence in using QI methodology



90 percent of people surveyed reported meaningful rehabilitation service improvements



Increased communication and knowledge sharing between regions



Case studies published to allow spread of improvement ideas





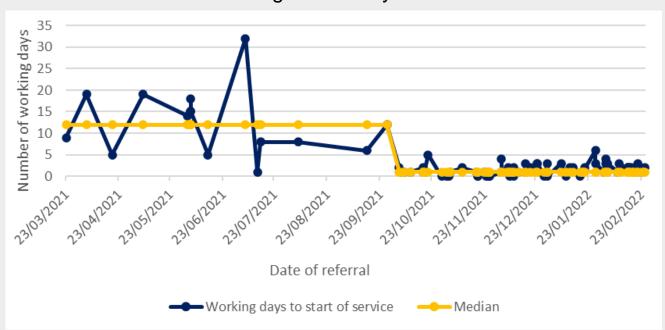




ABI and Active+

Improving access to community rehabilitation after traumatic brain injury

Time, in working days, between hospital discharge and accessing community rehabilitation



Source: ABI Rehab and Active+ data collection



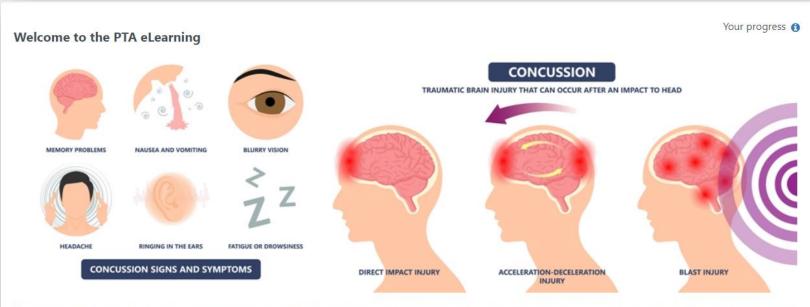


TRAUMATIC BRAIN INJURY Adult acute flowchart ACC process completed by DHB ACC process completed by ACC Discharge points Clinical Exam and Secondary St complete Rivermead post delegate) completes ACC Early OUR COMMITMENT TO IMPROVED CLIENT OUTCOMES

Source: https://www.majortrauma.nz/publications-resources/traumaresources-and-guidelines/traumatic-brain-injury-toolkit/

Te Whatu Ora Counties Manukau

Improving the accuracy of post-traumatic amnesia assessments



'Before the [education] session, I had not thought about the long-term impact for patients if they go undetected and continue to suffer symptoms of concussion at home.'

New graduate occupational therapist

This e-learning has been developed for health care professionals who work with people with suspected or confirmed post-traumatic amnesia (PTA) following traumatic brain injury (TBI)

Time: You should allow 1 hour to complete this module.

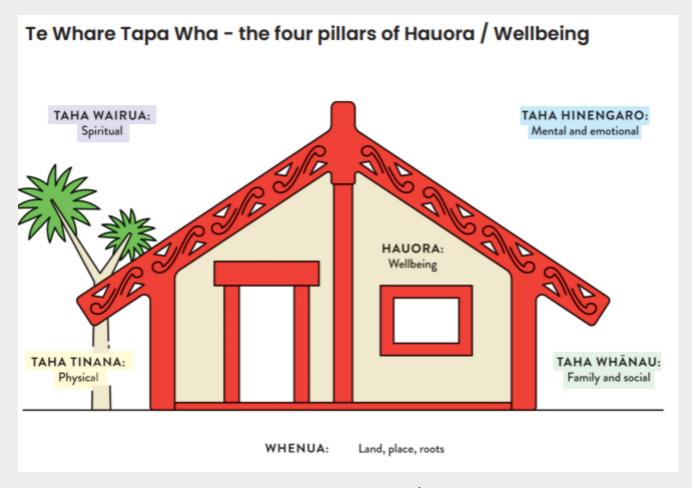
On completion of this module you will be able to describe what PTA is and how it is tested, understand the importance of testing, feel confident in testing procedures, and understand the clinical implications of the test results





Te Whatu Ora Southern

Te Ara Mārama – A clear pathway







Te Whatu Ora Te Pae Hauora o Ruahine o Tararua MidCentral

Implementing a major trauma pathway for coordinated care

 $Figure 1: Number of days \ between \ trauma \ admission \ and \ physiotherapy \ input, October-December \ 2020 \ and October \ 2021-January \ 2022$

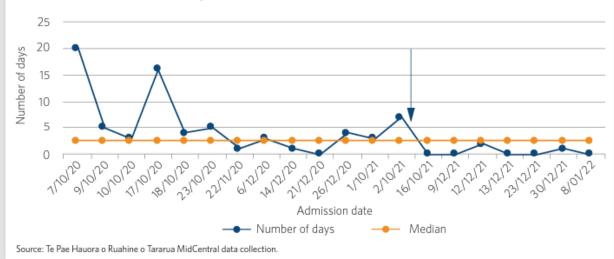
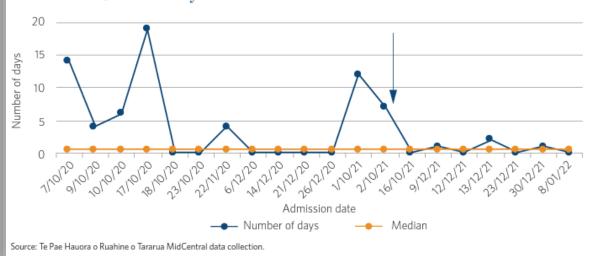


Figure 2: Number of days between trauma admission and social worker input, October–December 2020 and October 2021–January 2022







Successes 3



- Strengthened professional relationships between services and regions
- Projects that worked best were small and measurable initially, then scaled
- Increase in quality improvement capability

Challenges 28

- Paper-based clinical records and manual data collection
- Redeployment of workforce and staff sickness
- Effects of COVID-19 alert level changes, increased uncertainty and impacts on patient flow





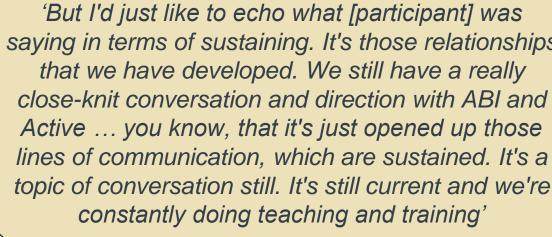
'Yes, I'm constantly involved, I've got a few other projects on the go and all of my seniors they're like "I'm thinking about doing this" and I was like "we could do a change project." And so yeah, we're constantly looking and doing new, new and different things off the back of what I've learnt from this.'

www.majortrauma.nz





saying in terms of sustaining. It's those relationships that we have developed. We still have a really close-knit conversation and direction with ABI and Active ... you know, that it's just opened up those lines of communication, which are sustained. It's a topic of conversation still. It's still current and we're constantly doing teaching and training'







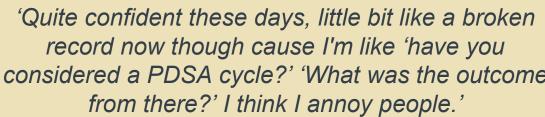
'The management of [DHB] were extremely pleased with the amount of work that went into both collaboratives and really looking... at promoting the work that we've done so it's been quite rewarding to be honest.'







record now though cause I'm like 'have you considered a PDSA cycle?' 'What was the outcome from there?' I think I annoy people.'







Contact

Jessica Lockett, quality improvement advisor Jessica.lockett@majortrauma.nz

Kat Quick, clinical lead kat.quick@majortrauma.nz





