

# On PAR- Four shots required to establish a Patient at Risk Team

Presentation to Te Tāhū Hauora HQSC Scientific Symposium // 08/11/23

# Timeline: Shots played

Teeing Off



Fairway shot



Fairway shot



Final putt



2019 First PDSA 2021 Pilot Phase 1 2022 Pilot Phase 2 2022
Permanent funding

# Teeing Off

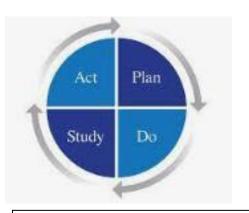


### Premise:

If We dedicate a nursing role to responding to the acutely unwell patient

By rostering a expert nurse on the pm shift

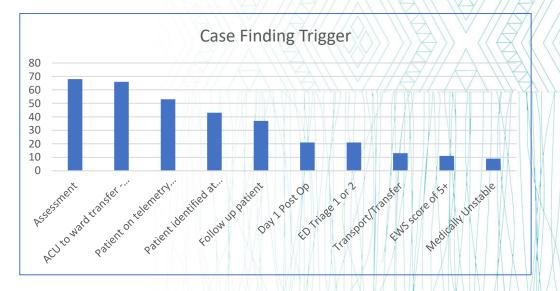
**Then** we will deliver more effective and timely care to this patient group

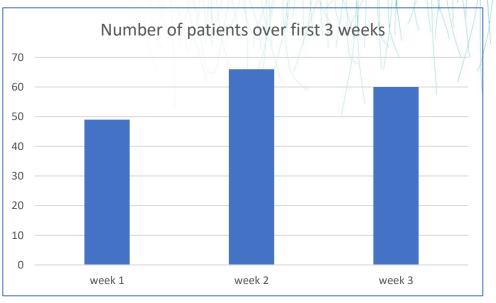


### First PDSA

### **Case finding Criteria**

- ACU to ward transfer Day 1
- Patient on telemetry (new today)/respiratory support etc
- Patient identified at DNM/RMO/Te Pou Kokiri handover
- Day 1 Post Op
- ED Triage 1 or 2
- EWS score of 5+

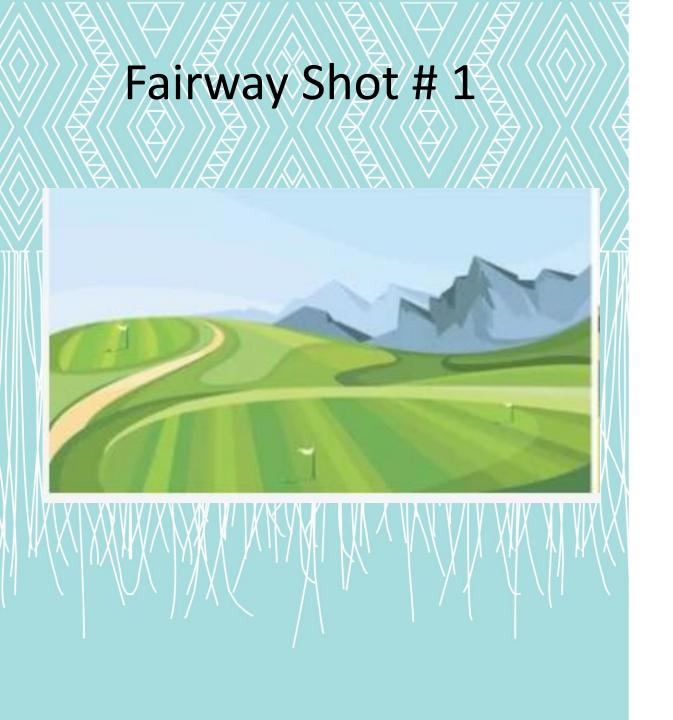




# Halted – hit by bad weather







Formal pilot approved

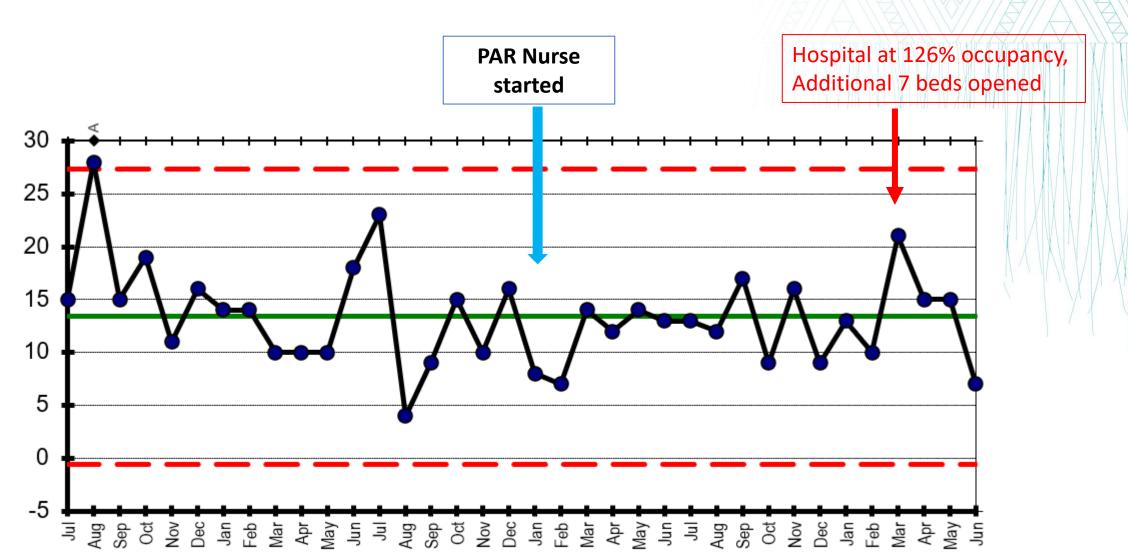
1 FTE split across 2 nurses wedsunday

**Database developed** 

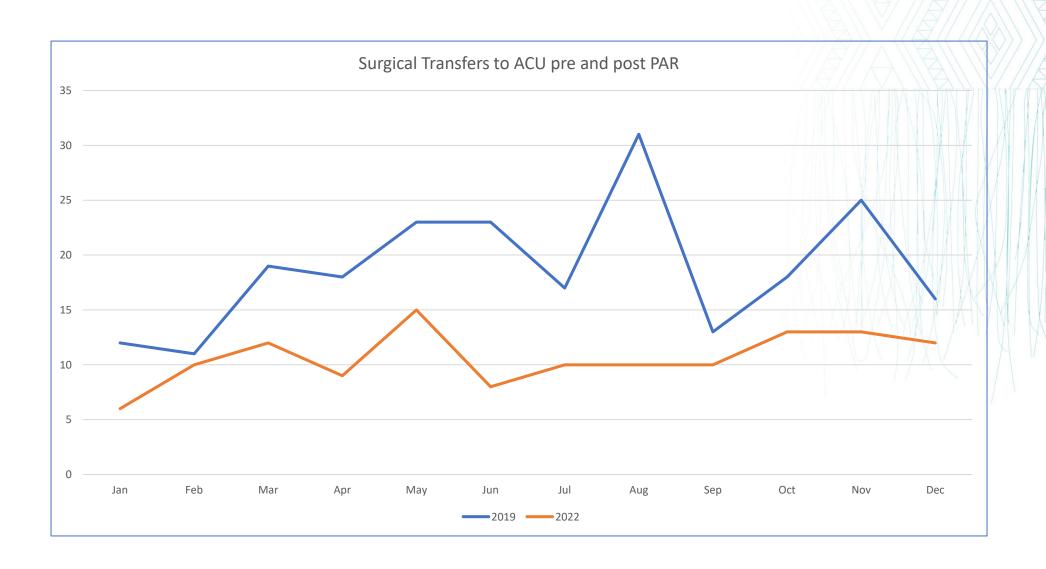
**Interventions and Outcomes** tracked

### **Outcome-Prevention of Deterioration**

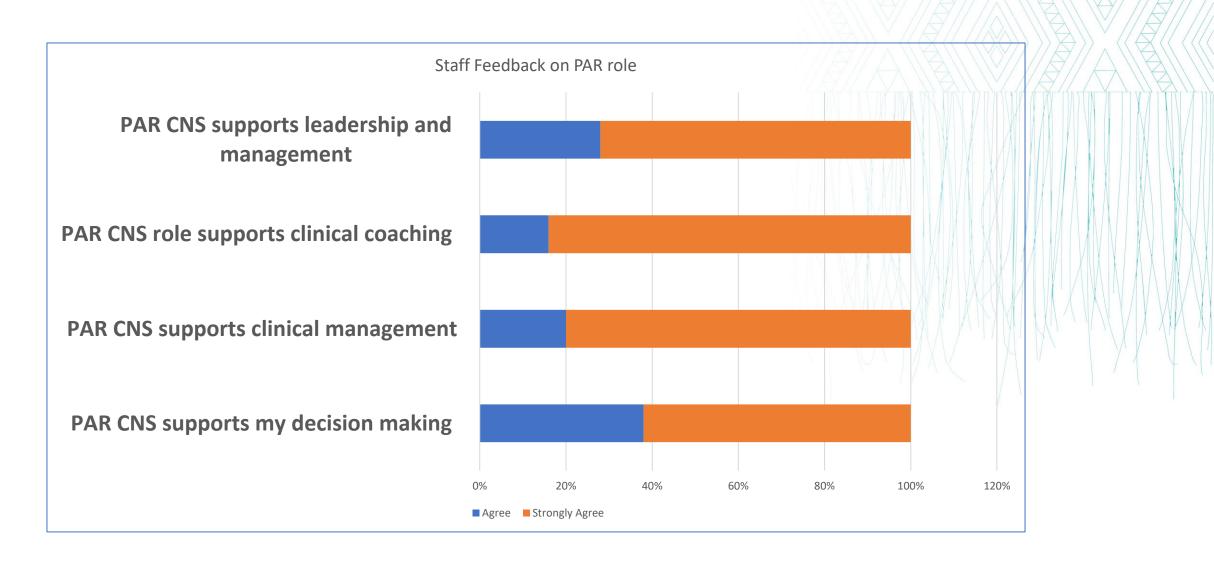
Transfers to ACU from Inpatient Bed



# **Outcome-Prevention of Deterioration**



# **Outcome-Clinical Coaching**



# Fairway shot #2



Business case approved 5 days to 8 shifts a week service, 7 pms and 1 weekend day shift.

The power of story telling

# Patient example



### Mahi

Clinical Assessment

Manaakitanga for whānau

Mahitahi- team work with RN and RMO

Navigation and negotiation

### Reflection

Patient: Seamless transfer from ED to ACU

Whānau:Trust vital/partnership/ Manaakitanga

Clinical team: Coaching RMO and nurses The care and compassion shown towards me and my whānau during my stay was out of this world.

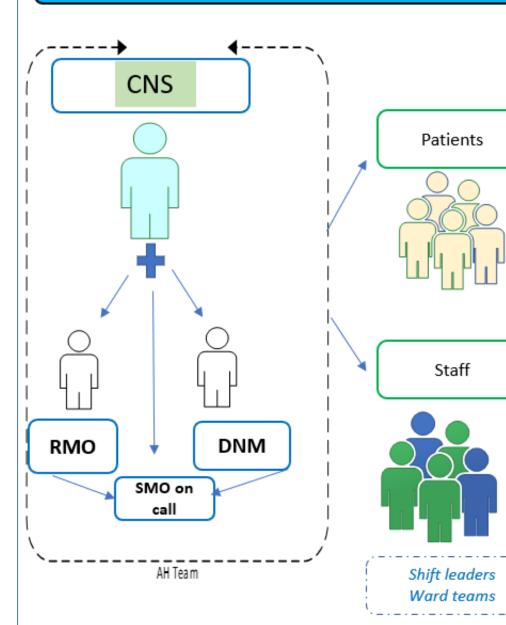
We will be forever grateful.

# Final Putt





### Patient at Risk Clinical Nurse Specialist: Partnership with After Hours team



### Patient Case Finding

Case finding criteria:

- EWS 5+
- ☐ Day 1 ACU to ward
- ☐ Day 1 Post op
- ☐ ED triage 1 or 2
- Patients on telemetry / respiratory support

### Intervention

Clinical Assessment and assistance

-deteriorating patient -complex patient management

#### Process

- ☐ Handover from DNM
- Attend RMO handover
- Additional requests for assistance

### Clinical Assessment - No action required

- Supporting bedside clinicians to use clinical judgement

### Clinical Coaching

-in the moment teaching -skill acquisition and sign off -Best practice

