



# Free virtual lunchtime sessions February–March 2022

**Recharge, inspire and connect**  
*Whakahohe, whiria te muka tangata*

Quality improvement scientific symposium 2022

The Health Quality & Safety Commission is hosting a series of four virtual one-hour lunchtime sessions, which replace the previously cancelled in-person symposium. These are free to attend. Each virtual session features a keynote speaker, a rapid-fire presentation and an opportunity for Q&A and discussion.

Connect with quality improvement colleagues to maintain bonds and forge new connections, as you are inspired by speakers about how quality improvement methods shape the new normal.

When	Keynote	Rapid fire
24 February, 12–1pm	<b>Discovering resilience: From patient harm to partnership</b> Carolyn Canfield, citizen–patient and Adjunct Professor, Faculty of Medicine at the University of British Columbia, Canada	<b>Health reforms: Consumer and whānau voices</b> Chris Walsh, director partners in care and Deon York, assistant director partners in care, Health Quality & Safety Commission
3 March, 12–1pm	<b>The unintended consequences of ‘improvement’</b> Steve McCrone, chief executive officer, AGLX Asia Pacific	<b>HOP Squad: Cross-service collaboration to improve complex discharge planning for at-risk elderly patients</b> Cindy Blackwell, improvement advisor, Julie Yap, clinical nurse specialist gerontology and Sharlene Bingham, service manager health of older people, Counties Manukau Health
10 March, 12–1pm	<b>He Toki Ngao Matariki Aotearoa (Resilient health care)</b> Dr Carl Horsley, clinical lead systems safety, Health Quality & Safety Commission	<b>Reducing the MRI outpatient waiting list through a capacity and demand time series improvement programme</b> Dr Mary Seddon, director, Ko Awatea, Counties Manukau Health
24 March, 12–1pm	<b>Health care resilience – Aotearoa</b> Te Paea Winiata, chief executive, Turuki Healthcare	<b>Improving equity for Māori and Pacific people on the planned care pathway at Auckland DHB</b> Pauline Fakalata, nurse lead Pacific planned care navigation, and Mylee Gordon, team lead, Kaiarahi Nahi, Auckland DHB

## Registration is essential

[Click here](#) to register for these free virtual lunchtime sessions. The Zoom meeting links will be provided in your registration confirmation email.

Visit the [Commission’s website](#) or email [events@hqsc.govt.nz](mailto:events@hqsc.govt.nz) for more information.