

Creating a SMART Quality Training Programme

AIM

To create an experience-based training programme that fits the schedule constraints of staff providing clinical care so clinical staff learn Quality Improvement skills.

INTERVENTIONS

PDSA 1 (March-May, 2018):

Piloted first round of training with 12 participants (6 clinical and 6 non-clinical staff).

PDSA 2 (June-August, 2018):

Changed time of course offering from 9am to 2:30pm, to encourage participation of clinical staff. Also changed duration of final presentation session from 2 hours to 1.5 hours to encourage attendance of project sponsors.

PROJECT TEAM

Kelly Fraher
Renee Kong
Jarrad O'Brien
David Price

PROJECT SPONSOR

Penny Andrew

PROJECT LEAD

Barbara Corning-Davis

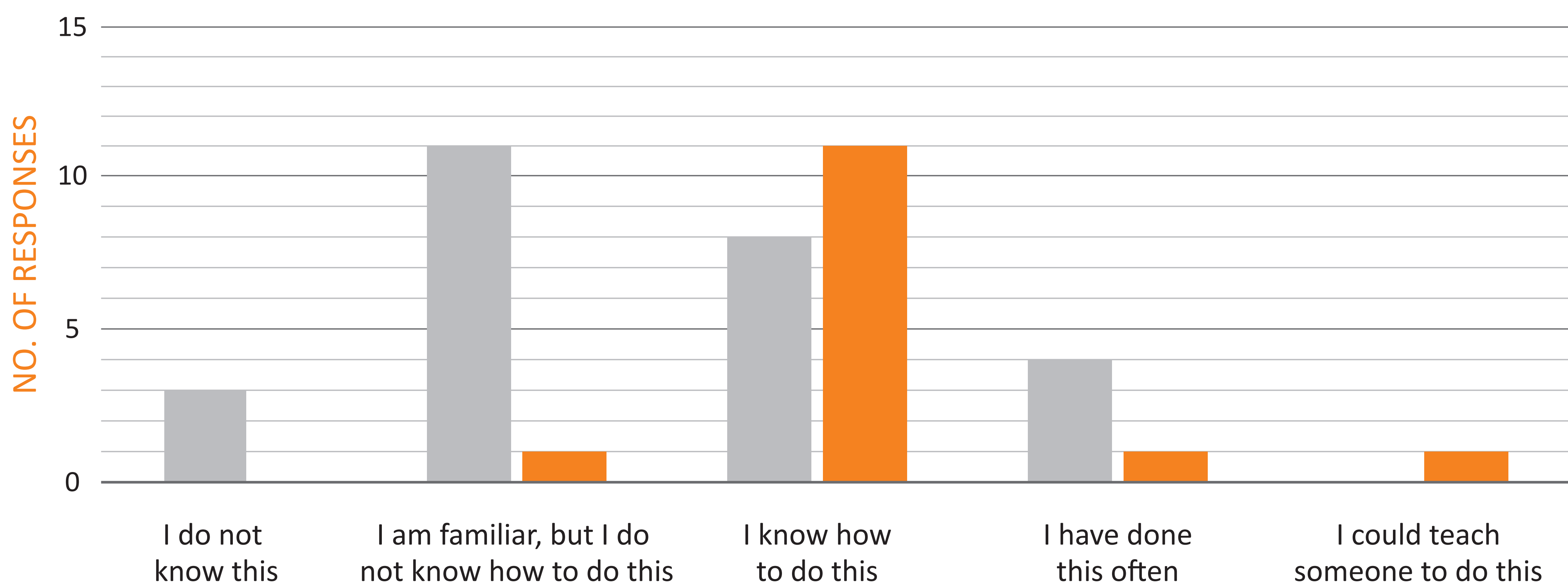
RESULTS

Confidence in Leading a Team Through Change

WDHB Quality Improvement Workshop QI Skill Self Assessment
Rounds 1 and 2 March-August, 2018

■ Pre-Assessment (n=26)

■ Post-Assessment (n=14)



CONCLUSIONS

The question about confidence in leading a team through change was in addition to eight questions about each of the tools on same Likert scale. Each tool showed a similar shift in learning after the training was completed.

NEXT STEPS

September-November, 2018

Two rounds of training are being delivered at Waitakere Hospital and North Shore Hospital. Coaches are delivering some of the course content. Additional coaches are being added.

February, 2019

Manage course enrollment and attendance through Awhina Learning.