 

The National Trauma Network along with the Health Quality & Safety Commission New Zealand is running a national collaborative focused on improving rehabilitation for major trauma patients. The national trauma rehabilitation quality improvement project aims to understand and improve rehabilitation for major trauma patients. The project is about improving existing services and ensuring better access to them so patients and their whānau are able to access the right rehabilitation services at the right time and achieve the best recovery possible.

Capital & Coast DHB therapists who are involved in trauma care have developed this survey to gain an understanding of patients’ experiences, in particular with Allied Health Therapy services, during their stay in Wellington hospital. Through this survey, we aim to bring about positive change for our patients that align with Capital & Coast DHB values of:

[**Manaakitanga**](https://maoridictionary.co.nz/search?idiom=&phrase=&proverb=&loan=&histLoanWords=&keywords=manaakitanga). ***Respect, caring, kindness***.

[**Kotahitanga​**](https://maoridictionary.co.nz/search?idiom=&phrase=&proverb=&loan=&histLoanWords=&keywords=kotahitanga). ***Connection, unity, equity***.

[**Rangatiratanga​**](https://maoridictionary.co.nz/search?idiom=&phrase=&proverb=&loan=&histLoanWords=&keywords=Rangatiratanga). ***Autonomy, integrity, excellence***.

Information gained in this survey is confidential and will help us improve services for better patient outcomes.

**We are going to ask you to reflect on your experiences with Allied Therapy services in Wellington Hospital. Allied Health Therapy includes physiotherapy, occupational therapy, social work, speech and language, and dietitian. Please select the following that best applies.**

1. **I feel communication has been clear and I have been well informed of the plan of therapy input throughout their stay in Wellington Hospital.**

Strongly Agree Agree Neither Disagree Strongly Disagree

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1. **I have been regularly updated on the progress and plans of Allied Health Therapy.**

Strongly Agree Agree Neither Disagree Strongly Disagree

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1. **I would have liked more updates** **on the progress and plans of Allied Health Therapy.**

Strongly Agree Agree Neither Disagree Strongly Disagree

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1. **I have a good understanding of the role of each of the members of the Allied Health team and what they offer (physiotherapy/occupational therapy/social work, dietitian).**

Strongly Agree Agree Neither Disagree Strongly Disagree

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1. **I feel involved in the decision making and goal setting for therapy for my family member/whānau.**

Strongly Agree Agree Neither Disagree Strongly Disagree

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1. **I feel my family member/whānau received enough Allied therapy input during their stay.**

Strongly Agree Agree Neither Disagree Strongly Disagree

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1. **I feel the therapists listen to my views and concerns and those of my family member/whānau being treated.**

Strongly Agree Agree Neither Disagree Strongly Disagree

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1. **I feel the therapists have treated me and my family member/whānau with dignity and respect.**

Strongly Agree Agree Neither Disagree Strongly Disagree

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**The questions below are applicable if your family member is from the Wellington area.**

1. **I feel well supported in the discharge planning for my family member/whānau.**

Strongly Agree Agree Neither Disagree Strongly Disagree

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1. **I know who to contact once my family member/whānau leaves hospital.**

Strongly Agree Agree Neither Disagree Strongly Disagree

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