

2024/25 Health and disability sector harm (adverse) events

Harm events reported to Health Quality & Safety Commission Te Tāhū Hauora (the Commission) 1 July 2024 to 30 June 2025



We received a total of 3,232 serious harm event notifications in 2024/25 (involving death or severe loss of function (SAC 1) or major loss of function (SAC 2)).

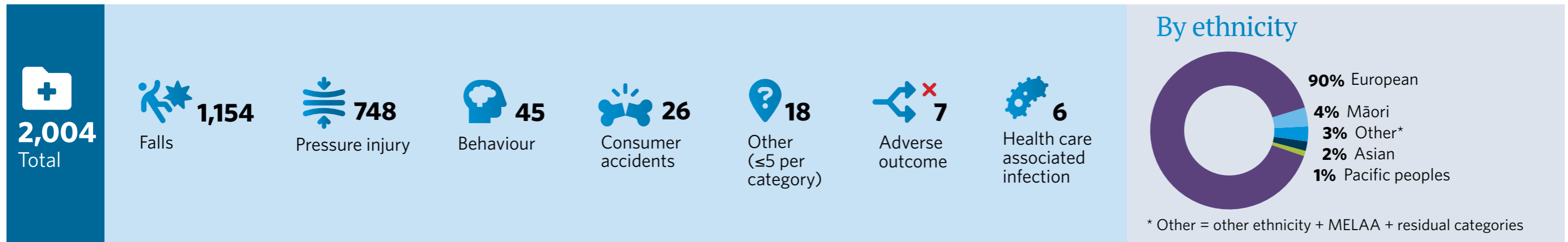
This is a significant increase from the 1,392 events reported in 2023/24, with aged residential care reporting direct to the Commission from 1 July 2024.

We acknowledge this doesn't reflect all health care harm, or diminish the experiences of other consumers, whānau and health workers.

Harm events by health service



Aged residential care



Health New Zealand | Te Whatu Ora

There has been a sustained reduction in reported harm events for complications.

