

## Consequence Table

<p style="text-align: center;"><b>Rate all adverse events on ACTUAL OUTCOME</b></p> <p style="text-align: center;"><b>Rate all near misses on the most likely potential outcome</b></p> <p style="text-align: center;">Incidents with a high POTENTIAL SAC rating can be notified to the Central Repository (HQSC) via REB at the discretion of the organisation</p>				
Severe	Major	Moderate	Minor	Minimal
<b>Generic Consequences (applicable to all health and disability services)</b>				
<p><b>Death or permanent severe loss of function</b> that is related to the process of health care and differs from the expected outcome of that care.</p>	<p><b>Permanent major or temporary severe loss of function</b> that is related to the process of health care and differs from the expected outcome of that care.</p>	<p><b>Permanent moderate or temporary major loss of function</b> that is related to the process of health care and differs from the expected outcome of that care.</p>	<p><b>Permanent minor or temporary moderate loss of function</b> that is related to the process of health care and differs from the expected outcome of that care.</p>	<p><b>Temporary minor loss of function.</b></p>
<b>Specific Incidents/Consequences</b>				
<ul style="list-style-type: none"> <li>• Wrong consumer or wrong procedure with risk of or actual severe harm</li> <li>• Suicide as inpatient</li> <li>• Blood component given to wrong consumer</li> <li>• Retained item with delayed removal</li> <li>• Child/infant abduction or discharge to the wrong family</li> <li>• Failure of essential service with risk of severe consumer consequences</li> </ul>	<ul style="list-style-type: none"> <li>• Wrong consumer or wrong procedure with risk of or actual major harm</li> <li>• Retained item with immediate removal</li> <li>• Misadministration of radioactive materials</li> <li>• Unanticipated cardio-pulmonary resuscitation resulting from the process of health care</li> <li>• Community suicide by mental health consumer within 28 days of contact with service</li> <li>• Missing person with a risk of serious harm to self or others</li> </ul>	<ul style="list-style-type: none"> <li>• Wrong consumer or wrong procedure with risk of or actual moderate harm</li> <li>• Fall resulting in fracture</li> </ul> <p>Any of the following as a result of the incident:</p> <ul style="list-style-type: none"> <li>• Transfer to higher level of care, including hospitalisation</li> <li>• Increased length of stay (&gt;one day)</li> <li>• Surgical or other significant intervention required</li> </ul>	<ul style="list-style-type: none"> <li>• Wrong consumer or wrong procedure with risk of or actual minor harm</li> <li>• Additional monitoring, investigations or minor interventions as a result of the incident</li> </ul>	<ul style="list-style-type: none"> <li>• Medication error with no harm</li> </ul>

### Likelihood Table

LIKELIHOOD CATEGORY	DEFINITION	CONSEQUENCE				
		Severe	Major	Moderate	Minor	Minimal
<b>Almost Certain</b>	Almost certain to occur at least once in next three months	1	1	2	3	4
<b>Likely</b>	Will probably occur at least once in the next four-12 months	1	1	2	3	4
<b>Moderate</b>	Is expected to occur within the next one to two years	1	2	2	3	4
<b>Unlikely</b>	Event may occur at some time in the next two to five years	1	2	3	4	4
<b>Rare</b>	Unlikely to recur – may occur only in exceptional circumstances ie >five years	1	2	3	4	4

Review Process	
<b>SAC 1</b>	<ul style="list-style-type: none"> <li>Complete REB Part 1 and send to HQSC within 15WD</li> <li>Formal review using RCA methodology / London Protocol</li> <li>Complete REB Part 2 and send to HQSC within 70WD</li> </ul>
<b>SAC 2</b>	
<b>SAC 3</b>	<ul style="list-style-type: none"> <li>Review of incident within 30WD</li> <li>May complete REB Part 1 and Part 2 and send to HQSC if considered relevant eg. Health sector issue or learning</li> </ul>
<b>SAC 4</b>	