

## Course on a page: Restorative foundations

Foundations	Topic	Key points
Module 1	Health system context  Te Tiriti o Waitangi framework	<ul style="list-style-type: none"> <li>• What is resilient health care?</li> <li>• How restorative systems contribute to system resilience capacity</li> <li>• Te Tiriti o Waitangi framework (rebuilding the waka)</li> <li>• Māori world view values and principles</li> </ul>
Module 2	Harm and justice in health systems	<ul style="list-style-type: none"> <li>• Harm and justice (Pākehā view)</li> <li>• Harm and justice (te ao Māori view)</li> <li>• How much harm is there, of what kind, where and when?</li> </ul>
Module 3	What is restorative and what it is not?  What is hohou te rongopai?	<ul style="list-style-type: none"> <li>• Definitions</li> <li>• Scope of practices</li> <li>• Restorative communities</li> <li>• Hohou te rongopai as a kaupapa Māori restorative practice</li> </ul>
Module 4	Foundations of restorative systems	<ul style="list-style-type: none"> <li>• What is a Te Tiriti-led organisation?</li> <li>• What is a restorative organisation, system or team (just culture)?</li> <li>• With not to or for – co-production/collaboration</li> </ul>
Module 5	Current responses to harm and their effectiveness	<ul style="list-style-type: none"> <li>• Aotearoa New Zealand and international settings</li> <li>• Impact of current responses</li> <li>• Case example</li> </ul>
Module 6	An introduction to restorative responses	<ul style="list-style-type: none"> <li>• What is a restorative response?</li> <li>• Types: Restorative inquiry (Pākehā and Māori views)</li> <li>• Identifying harms and needs</li> </ul>
Module 7	Restorative responses in context	<ul style="list-style-type: none"> <li>• Case study</li> </ul>
Module 8	Online workshops (two four-hour workshops)	<ul style="list-style-type: none"> <li>• Theory in practice</li> </ul>

## Course on a page: Restorative responses

Responses	Topic	Key points
Module 1	Healthcare harm	<ul style="list-style-type: none"> <li>• Why being trauma-informed matters</li> <li>• Case study</li> </ul>
Module 2	Preparation and emotional support	<ul style="list-style-type: none"> <li>• Identifying needs</li> <li>• Assessing suitability</li> <li>• Finding supports</li> <li>• Choosing the practice</li> </ul>
Module 3	The practice	<ul style="list-style-type: none"> <li>• Welcoming people</li> <li>• Using restorative inquiry</li> <li>• Actions/agreements – are they needed, what do they look like, scope, kind, who will monitor, what is the escalation plan?</li> <li>• Moving forward (debriefing, follow-up)</li> </ul>
Module 4	Apology	<ul style="list-style-type: none"> <li>• Apology in the health context</li> <li>• Responsibility and accountability</li> <li>• Apology from the restorative perspective</li> <li>• Apology from the Māori world view</li> </ul>
Module 5	Challenges in the field	<ul style="list-style-type: none"> <li>• Cross cultural challenges</li> <li>• Special needs: neurodiverse, cognitive impairment, mental illness or injury (where not treated)</li> <li>• Sudden death (including suicide and death of a child/maternity cases)</li> <li>• Young people and children</li> <li>• Moral injury</li> <li>• The complexity of the system</li> </ul>
Module 6	Case studies (adverse events)	<ul style="list-style-type: none"> <li>• Suicide</li> <li>• Death of a child</li> </ul>
Module 7	Case studies (workforce)	<ul style="list-style-type: none"> <li>• Bullying</li> <li>• Racism</li> </ul>
Module 8	Workshop (one day face to face with online backup options)	<ul style="list-style-type: none"> <li>• Restorative responses in your own context</li> </ul>