



Medication without harm - how will New Zealand rise to The Challenge?

Medication Safety regional workshop (Auckland)

30 October 2017

Jet Park Hotel & Conference Centre, 63 Westney Rd, Mangere, Auckland

Time	Session	Presenter
9:00am	Registration opens	
9:30am	Karakia and mihi whakatau Welcome and opening address	Matua Miki and Whaea Taui , Ko Awatea Dr Chip Gresham , Clinical Director of Medication Safety, Counties Manukau DHB
9:45am	The Challenge of medication safety for New Zealand	Health Quality & Safety Commission
9:50am	A patient's story	
10:00am	Designing medication processes for humans This discussion will explore how humans work and interact with the medication process, and point out vulnerabilities in both the way we think and behave as health care workers, as well as in the design of the health delivery systems in which we work. These weaknesses are a common source of mistakes in medication use but have the potential to be engineered out of the system. Participants will be able to: <ul style="list-style-type: none"> • Define human factors/ergonomics/clinical engineering in the context of health care and medication processes • Explain a number of human limitations and how they relate to health care delivery • Understand the Hierarchy of Effectiveness and how it can be applied to health care system design • Identify human factor related vulnerabilities in their own work contexts 	Dr Michael Hamilton , Physician Lead and Medication Safety Specialist, Institute for Safe Medication Practices Canada (ISMP Canada)
10:45am	Morning tea	

11:10am	Designing medication processes for humans (continued)	Dr Michael Hamilton
Local medication safety initiatives		
11:55am	Safety 2 – a case study , Middlemore Hospital	Anne Goddard , Nurse Coordinator, Medication Safety Service, with Anne Blumgart , Medication Safety Specialist Pharmacist at Counties Manukau Health
12:10pm	#02TheFix: Swimming between the flags , Waitemata DHB	Dr Alex Chapman , Respiratory & Medical SMO, with Jessica Nand , Pharmacist Surgical Services
12.25pm	Lunch	
1:15pm	Case study approach: the interdisciplinary nature of adverse medicine events - medicines safety is everyone's business	Dr Michael Hamilton
	<p>ISMP Canada reviews hundreds of medication incident reports annually in their weekly Analysis Rounds. This discussion will provide insight on how these cases are selected, as well as explain the incident analysis framework we most commonly use to review these incidents. Actual medication incident cases will be used to identify safety issues and to highlight the role that all health care workers play in medication safety.</p> <p>Participants will be able to:</p> <ul style="list-style-type: none"> • Explain a screening mechanism for safety incidents • Explain an incident analysis framework at a high level • Use case presentations as a tool for learning and understanding issues in medication safety 	
2:45pm	Medication treatment safety	Dr Peter Jansen , Senior Medical Advisor, ACC
	<p>ACC provides cover for injuries caused by treatment, including harm from medication. Information on treatment injuries including claims for medication adverse events, medication errors and trends over time will be presented, along with an overview of ACC-supported initiatives to improve medication safety.</p>	
3:15pm	The importance of Pharmacovigilance	Dr Michael Hamilton
	<p>Addressing both pharmacovigilance and medication error data is necessary for safe patient care. Various jurisdictions address these issues in different ways, but no matter the mechanisms, strong cooperation, robust analysis, and impactful information are necessary for safe medication use.</p>	
3:30pm	The Medication Error Reporting Programme (MERP): strengthening pharmacovigilance in NZ	Dr Michael Tatley , Director, New Zealand Pharmacovigilance Centre, University of Otago
	<p>An overview of the findings from the MERP will be presented, along with how its operation complements a national pharmacovigilance service to contribute to improving medication safety in NZ.</p>	
3:50pm	Close	Dr Chip Gresham
4:00pm	Workshop ends	